



Australian Government

MSMRV385 Conduct routine, non-mechanical services of recreational vehicles

Release: 1

MSMRV385 Conduct routine, non-mechanical services of recreational vehicles

Modification History

Release 1. Supersedes and is not equivalent to MSMRV360 Service camper wind-up systems. Changes to application, elements, performance criteria and assessment requirements. Range of conditions removed. Workplace outcome has changed.

Application

This unit describes the skills and knowledge required to conduct a routine service of a recreational vehicle including identifying any additional repair needs. Types of recreational vehicles include motorhomes, campervans, caravans, fifth-wheelers and slide-on campers. A routine service would commonly be based on checklists for particular types of recreational vehicles and cover the state of the exterior and interior and the operation of internal and external items. The unit does not address servicing mechanical components: propulsion, suspension, steering and braking systems.

The unit applies to a person working in a recreational vehicle service and repair facility who undertakes routine tasks according to work instructions, plans/specifications and procedures and uses discretion and judgement in selecting equipment, services or contingency measures. They work with a high degree of self-direction and limited supervision. They apply known solutions to routine problems and report non-routine problems according to procedures. They are responsible for their output and have limited responsibility for the output of others.

No licensing or certification requirements exist at the time of publication. Relevant legislation, industry standards and codes of practice within Australia must be applied.

Pre-requisite Unit

None

Elements and Performance Criteria

Elements	Performance Criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Prepare to service recreational vehicles	1.1 Identify the authorised scope of service from job instructions and service checklists 1.2 Select and check all required tools and equipment are ready to use 1.3 Identify hazards and hazard controls and check the hazard controls are in place and operating 1.4 Check the recreational vehicle and work area are ready for the

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	service
2. Service recreational vehicles	2.1 Carry out routine service checks according to service manuals and workplace procedures 2.2 Conduct general inspection for damage and wear of the chassis, walls, roof and other items not included in service manuals
3. Assess and confirm additional repair needs	3.1 Identify any required repair work beyond the scope of the job instructions 3.2 Determine and communicate to a supervisor the extent of labour, materials and suppliers' services required for out-of-scope repair work 3.3 Provide further information and advice to support negotiation with external parties about the out-of-scope repair work 3.4 Confirm the job instructions and seek approval for the final scope of works
4. Complete the service according to workplace procedures	4.1 Clean up the recreational vehicle and make it ready to hand back to the customer 4.2 Clean up the work area, identify items for recycling and dispose of waste 4.3 Identify, tag and report any damage to equipment and tools 4.4 Check, clean and do routine maintenance on equipment and tools and store them and unused materials 4.5 Complete task outcome documentation

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

No equivalent unit.

Links

Companion volume implementation guides are found in VETNet – -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=d1287d36-dff4-4e9f-ad2c-9d6270054027>