



**Australian Government**

# **MSM41122 Certificate IV in Recreational Vehicles**

**Release: 1**

# MSM41122 Certificate IV in Recreational Vehicles

## Modification History

Release 1. Supersedes and is not equivalent to MSM41015 Certificate IV in Recreational Vehicles and MSM41115 Certificate IV in Recreational Vehicle and Accessory Retailing. Number of units required reduced to 15. Changes to core units and core unit requirement increased and electives reduced, to better reflect job role requirements. Workplace outcome has changed.

## Qualification Description

This qualification reflects the role of a person working at the post-trade level in a recreational vehicle manufacturing or service and repair facility who has a specialist and/or leadership role, including roles in sales supervision, estimating, production planning and production supervision.

The worker would commonly lead a work team and supervise people, provide technical leadership and undertake some tasks themselves, for which they would have a trade qualification and preferably either MSM31122 Certificate III in Recreational Vehicle Manufacturing or MSM31022 Certificate III in Recreational Vehicle Service and Repair. The facility in which they work may range from a large manufacturing organisation to a small workshop.

Their role may include evaluating and analysing current practices, developing new criteria and procedures for current practices and providing leadership and guidance to others in applying recreational vehicle manufacturing, servicing and repairing competencies.

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

## Entry Requirements

There are no entry requirements for this qualification.

## Packaging Rules

To be awarded the MSM41122 Certificate IV in Recreational Vehicles, competency must be achieved in 15 units of competency, comprising:

- seven core units
- eight elective units, comprising:
  - at least three Group A elective units
  - at least two Group B elective units
  - up to three units from any endorsed Training Package or accredited course. These units must be relevant to the work outcome.

**CORE UNITS**

Unit code	Unit title	Prerequisites
BSBLDR411	Demonstrate leadership in the workplace	None
BSBOPS404	Implement customer service strategies	None
BSBWHS411	Implement and monitor WHS policies, procedures and programs	None
BSBXCM401	Apply communication strategies in the workplace	None
MSMSUP280	Manage conflict at work	None
MSMSUP390	Use structured problem-solving tools	None
PSPGEN115	Uphold and support inclusive workplace practices	None

**ELECTIVE UNITS**

## Group A Elective units (industry-specific)

Unit code	Unit title	Prerequisites
MSMRV387	Conduct recreational vehicle predelivery checks	None
MSMRV400	Hand over recreational vehicles to customers	None
MSMRV401	Specify complex installations in recreational vehicles	None
MSMRV402	Assess, quote and organise recreational vehicle repairs and services	None

## Group B Elective units (job-role-specific and other)

Unit code	Unit title	Prerequisites
Production supervision		
AURAKA002	Adapt work processes to new technologies in an automotive workplace	None

AURAMA006	Contribute to planning and implementing business improvement in an automotive workplace	None
AURVTN132	Inspect vehicle damage and determine repair procedures	None
BSBLDR414	Lead team effectiveness	None
MEM13020	Supervise work health and safety in an industrial work environment	MEM13019
MEM14001	Schedule material deliveries	None
MEM14002	Undertake basic process planning	None
MEM14003	Undertake basic production scheduling	None
MEM15004	Perform inspection	MEM11011, MEM13015, MEM16006
MSFFDM4018	Research and organise product inspection and testing	None
MSMSUP383	Facilitate a team	None
MSS403014	Facilitate team engagement with competitive systems and practices	None
MSS403022	Facilitate a Just in Time system	None
MSS404051	Mistake proof a process	None
MSS404080	Undertake process capability improvements	None
MSS404089	Assist in implementing a proactive maintenance strategy	None
TAEDEL412	Facilitate workplace-based learning	None
TAEDEL414	Mentor in the workplace	None
Production planning		
BSBPMG420	Apply project scope management techniques	None
CPCBC4005	Produce labour and material schedules for ordering	None

MSFFDM401 7	Purchase materials and consumables	None
TLIA0031	Organise transport of freight or goods	None
Sales supervision and estimating		
AUMANA001	Prepare and document quotations	None
AURAAA002	Determine retail rates for automotive products and services	None
AURACA102	Manage complex customer requirements in an automotive workplace	None
AURAMA005	Manage complex customer issues in an automotive workplace	None
AURANN011	Estimate and quote automotive body repairs	None
AURATA005	Estimate and quote automotive mechanical and electrical repairs	None
BSBMKG434	Promote products and services	None
BSBOPS505	Manage organisational customer service	None
CPCBC4012	Read and interpret plans and specifications	None
MEM16003	Provide advanced customer service	MEM13015, MEM16006
MSFFDM401 1	Prepare tender submissions	None
SIRRMER003	Coordinate visual merchandising activities	None
SIRXCEG004	Create a customer-centric culture	None
SITXMGT002	Establish and conduct business relationships	None
SITXMPR001	Coordinate production of brochures and marketing materials	None
SITXMPR002	Create a promotional display or stand	None
SITXMPR004	Coordinate marketing activities	None

**Other electives**

Unit code	Unit title	Prerequisites
MEM11011	Undertake manual handling	MEM13015, MEM16006
MEM13019	Undertake work health and safety activities in the workplace	None
MEM13015	Work safely and effectively in manufacturing and engineering	None
MEM16006	Organise and communicate information	MEM13015
TLIA0025	Assess and monitor optimum stock levels	None
MSFFDM400 7	Identify and calculate production costs	None

**Qualification Mapping Information**

No equivalent qualification.

**Links**

Companion Volume Implementation Guides are available at VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=d1287d36-dff4-4e9f-ad2c-9d6270054027>