



**Australian Government**

# **MSFKB3007 Provide advice on cabinet design features**

**Release: 1**

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## Modification History

Release 1 - New unit of competency

## Application

This unit of competency covers providing customers with information relating to the features and benefits of cabinet designs and components, and advising on best fit to meet customer needs.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

## Pre-requisite Unit

## Competency Field

## Unit Sector

Kitchens and Bathrooms

## Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

- |   |                               |     |  |
|---|-------------------------------|-----|--|
| 1 | Confirm customer requirements | 1.1 | Customer requirements for cabinet design features are obtained and accurately documented         |
|   |                               | 1.2 | Design requirements for cabinet with the customer are identified                                 |
|   |                               | 1.3 | Plans, drawings and any design details relevant to the customer enquiry are located and accessed |
|   |                               | 1.4 | Services available and appropriate to the customer's needs with the customer are confirmed       |

- 2 Provide technical information on design options
  - 2.1 Cabinet design options are explained to the customer noting specific features and benefits of the layout and inclusions
  - 2.2 Technical information on all cabinet designs available is accessed and researched to ensure advice to customers is fully informed
  - 2.3 Design brochures, drawings and other advisory materials are provided to the customer
  - 2.4 Construction, installation and ordering details of the designs are explained to the customer
- 3 Provide technical information on cabinet components
  - 3.1 Technical and product information on all cabinet fixtures are accessed and researched
  - 3.2 Relevant information brochures are located and provided to the customer and features of the components communicated effectively
  - 3.3 Cabinet application methods are discussed with the customer
- 4 Suggest best design package to meet customer needs
  - 4.1 Elements and principles of design are applied to examine the appropriateness of cabinet products for customer requirements
  - 4.2 Options are discussed with the customer to ascertain responses and preferences
  - 4.3 Advice is provided on best option to meet customer requirements and preferences confirmed
  - 4.4 Determine required quantities based on manufacturer specifications, plans and customer needs
  - 4.5 Costs are calculated according to work policy and procedures
- 5 Complete cabinet design documentation
  - 5.1 Customer details are recorded and checked for accuracy
  - 5.2 Details of design, fixtures, fittings and finishes for customer are documented according to workplace practice noting any special requirements or conditions
  - 5.3 Formal order is placed and documentation provided to the

customer

## **Foundation Skills**

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency. Detail on appropriate performance levels for each furnishing unit of competency in reading, writing, oral communication and numeracy utilising the Australian Core Skills Framework (ACSF) are provided in the Furnishing Training Package Implementation Guide.

## Range of Conditions

Specifies different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included. Range is restricted to essential operating conditions and any other variables essential to the work environment.

**Unit context includes:**

- work health and safety (WHS) requirements, including legislation, building codes, material safety management systems, hazardous and dangerous goods codes, and local safe operating procedures or equivalent
- work is carried out in accordance with legislative obligations, environmental legislation, relevant health regulations, manual handling procedures and organisation insurance requirements
- work requires individual to demonstrate some discretion, judgement and problem solving in a kitchen or bathroom showroom or similar environment where a set range of cabinet designs and components are available and basic technical and design information relevant to cabinets is used

**Customer requirements may include:**

- client aims and objectives, and criteria for evaluation
- function
- budget
- timelines
- consultation requirements
- brand preferences

**Design requirements may include:**

- storage
- appliances
- colour
- materials
- finish
- vanity, toilet, shower and bath requirements
- components, such as hinges, runners, handles, latches, taps, splashbacks, bench tops, spas, basins and bath
- doors, drawers and cabinet styles
- dimensions
- usage patterns
- quality

**Technical information may include:**

- cabinet standards for application in kitchens, bathrooms and other domestic settings
- product codes
- dimensions
- characteristics and qualities
- environmental specifications

- installation requirements
  - ergonomic specifications
  - quality
  - operation
  - warranties
  - available colour range
  - price
  - construction of products
  - care and maintenance requirements
  - stain and dirt resistance
  - product performance
  - colour fastness, colour fading properties
  - availability
- Elements and principles of design may include:**
- line
  - shape
  - form
  - texture and colour
  - balance
  - proportion (symmetry and asymmetry)
  - harmony
  - contrast
  - pattern
  - movement
  - rhythm
  - unity
  - style
  - focus
  - scale
  - emphasis
  - proximity
  - alignment
  - space
  - ergonomics
  - arrangement
  - aesthetic relations
  - tension
  - development methods
- Personal protective equipment includes:**
- that prescribed under legislation, regulations and enterprise policies and practices
- Information and procedures include:**
- workplace procedures relating to the use of tools and equipment
  - work instructions, including job sheets, cutting lists, plans,

- drawings and designs
- workplace procedures relating to reporting and communication
- manufacturer specifications and operational procedures

## **Unit Mapping Information**

Supersedes and is equivalent to LMFKB3007A Provide advice on cabinet design features.

## **Links**

Companion Volume implementation guides are found in VETNet -  
<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=0601ab95-583a-4e93-b2d4-cfb27b03ed73>