



Australian Government

Department of Education, Employment and Workplace Relations

LMT31110 Certificate III in Certificate III in Laundry Operations

Revision Number: 2

LMT31110 Certificate III in Laundry Operations

Modification History

Release 2 - imported units updated to current versions, outcomes equivalent.

Description

Job roles/employment outcomes

The Certificate III in Laundry Operations reflects vocational outcomes for those performing supervision roles, specialised technical tasks or multi-skilled roles within a laundry environment.

Application

This qualification is typically used to develop skill and knowledge in the operations of laundry enterprises.

Pathways Information

Pathways into the qualification

Direct entry into this qualification requires completion of a total of nineteen (19) units of competency according to the rules described below.

Credit may be granted towards this qualification by those who have completed LMT21410 Certificate II in Laundry Operations or achieved equivalent industry experience.

Pathways from the qualification

Further training pathways from this qualification include LMT408010 Certificate IV in Laundry Operations and Supervision and other relevant manufacturing qualifications.

Licensing/Regulatory Information

There are no specific licences that relate to this qualification. However, depending on the jurisdiction, licensing or regulatory requirements may apply to the use of some units in this qualification. Local regulations should be checked for details.

Entry Requirements

Not applicable.

Employability Skills Summary

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY	
Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none"> • confirm relevant industry and workplace requirements • understand personal requirements of relevant industry and workplace standards, regulations and policies • read and understand international and Australian care labels and symbols • complete standard documentation • use communication technologies efficiently • communicate problems with garments and stains • communicate to others laundry operational requirements • ensure laundry records are accurate and legible • establish effective working relationships with colleagues • undertake interactive workplace communication • communicate effectively and appropriately when dealing with customers
Teamwork	<ul style="list-style-type: none"> • explain and implement work team reporting requirements • monitor work team tasks in accordance with regulatory and workplace requirements • apply team leadership and development techniques • demonstrate and encourage others in working cooperatively with people of different ages, gender, race or religion • undertake appropriate and effective communication with team members
Problem solving	<ul style="list-style-type: none"> • identify risks and implement risk control measures for chemicals and equipment • rectify problems and faults • check performance of machinery and operators • assess and evaluate skills requirements of self and others to perform tasks • deal with and promptly resolve issues • use problem solving techniques to determine laundry requirements • identify and report potential environmental hazards

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY	
Initiative and enterprise	<ul style="list-style-type: none"> • seek and provide feedback on procedures • collect and monitor information • identify non-conformances to standards and take appropriate action • rectify problems promptly and appropriately • monitor and adjust activity in response to operational variations • contribute to improvements in resource efficiency • identify and assess existing and potential risks and seek advice • monitor information and records to identify trends that may require remedial action • develop and promote continuous improvement
Planning and organising	<ul style="list-style-type: none"> • plan work requirements for self and others as required • monitor quality outcomes • monitor resource use in own work • allocate tasks to operators • implement contingency plan promptly when incidents occur • identify training needs for the work team and seek training support • monitor equipment condition and performance
Self-management	<ul style="list-style-type: none"> • manage own work • monitor information in work area • keep the work area clean and tidy at all times • conduct regular housekeeping activities during shift • locate, interpret and apply relevant information • monitor own work against quality standards • understand own work activities and responsibilities • identify and apply safety procedures, including the use of protective equipment • manage work load priorities • conduct work in a manner which minimises waste
Learning	<ul style="list-style-type: none"> • recognise limits of own expertise • assess competencies in meeting job requirements • identify own skill requirements and seek skill development if required • ask questions to expand own knowledge
Technology	<ul style="list-style-type: none"> • monitor machine operation • use machine or equipment in correct operational mode

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY	
	<ul style="list-style-type: none"> • perform minor maintenance on machinery • work with technology safely and according to workplace standards • handle and use chemicals correctly and safely

Packaging Rules

To be awarded the Certificate III in Laundry Operations, competency must be achieved in nineteen (19) units of competency.

- Six (6) core units of competency
- Thirteen (13) elective units of competency.

If the Certificate II in Laundry Operations has been achieved, an additional six (6) units are required. All core units listed must be achieved - any Certificate III core units not achieved at Certificate II must be completed as part of the additional six (6) units required for the Certificate III. Units that have been credited towards lower level qualifications must not be selected in the additional six (6) unit requirement. At least two of the six (6) units must be from Group A units.

Note: Where prerequisite units apply, these have been listed, and need to be considered in the total number of units.

CORE UNITS

Complete all six (6) units from this list.

Unit code	Unit title
LMTDC2010A	Identify fabric and garment cleaning requirements
LMTGN2001B	Follow defined OH&S policies and procedures
LMTGN2002B	Apply quality standards
LMTGN2003B	Work in the Textiles, Clothing and Footwear industry
LMTGN3002B	Organise and plan own work to achieve planned outcomes
MSAENV272B	Participate in environmentally sustainable work practices

ELECTIVE UNITS

Select thirteen (13) units as specified below.

- A minimum of two (2) units must be selected from Group A

- A minimum of three (3) units must be selected from Group B
- A maximum of two (2) units may be selected from Group D
- A maximum of three (3) units may be selected from Group E
- The remainder must be selected from Groups A, B and C.

NOTE: Competitive Manufacturing Training Package units, identified in Group D as MSACM coded units, should be selected on the basis of work requirements. Those at Certificate II level (units in the 200 series) are appropriate for operators. MSACM units for those in Certificate III level positions such as team leaders should be selected from both the 200 series and the 400 series.

GROUP A

Unit code	Unit title	Prerequisites
LMTCL3004B	Press whole garments	LMTCL2006B
LMTGN3001B	Control production in a section of a Textiles, Clothing and Footwear enterprise	
LMTGN3005B	Plan tasks to assist production operations	
LMTGN3007B	Monitor and operate trade waste process	
LMTGN3009B	Supervise operations in a textiles, clothing and footwear enterprise	
LMTLA3001A	Perform advanced laundry operations	
LMTLA3002A	Determine linen rental requirements	
MSAPMSUP382A	Provide coaching/mentoring in the workplace	

GROUP B

Unit code	Unit title	Prerequisites
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Unit code	Unit title	Prerequisites
LMTDC2001A	Provide customer service in a dry cleaning or laundry enterprise	
LMTDC2007A	Receive and sort articles for cleaning	
LMTLA2001A	Conduct safe handling of laundry chemicals	
LMTLA2002A	Operate washing machines	
LMTLA2003A	Control washing machine operation	LMTLA2002A
LMTLA2004A	Perform linen rewash	LMTLA2002A
LMTLA2005A	Operate hydro extractor	
LMTLA2006A	Perform conditioning and drying processes	
LMTLA2007A	Finish products for despatch	
LMTLA2008A	Repair damaged laundry items	
LMTLA2009A	Inspect, fold and pack theatre linen	
LMTLA2010A	Prepare products for storage or despatch	
LMTLA2011A	Apply infection control policies and procedures in laundry operations	

GROUP C

Unit code	Unit title	Prerequisites
LMTCL2001B	Use a sewing machine	

Unit code	Unit title	Prerequisites
LMTCL2002B	Provide hand sewing and finishing support	
LMTCL2003B	Identify fibres and fabrics	
LMTCL2004B	Sew components	LMTCL2002B
LMTCL2006B	Press work	
LMTGN2004B	Work in a team environment	
LMTGN2006B	Perform test or inspection to check product quality	
LMTGN2007B	Select, transfer and remove materials and products	
LMTGN2008B	Coordinate work of team or section	
LMTGN2009B	Operate computing technology in a Textiles, Clothing and Footwear workplace	
LMTGN2010B	Perform tasks to support production	
MEM07033B	Operate and monitor basic boiler	
MEM07034A	Operate and monitor intermediate class boiler	MEM07033B

GROUP D

Unit code	Unit title	Prerequisites
MSS402010A	Manage the impact of change on own work	
MSS403010A	Facilitate change in	

Unit code	Unit title	Prerequisites
	an organisation implementing competitive systems and practices	

Unit code	Unit title	Prerequisites
MSS402001A	Apply competitive systems and practices	
MSS402002A	Sustain process improvements	
MSS403001A	Implement competitive systems and practices	
MSS403002A	Ensure process improvements are sustained	
MSS402021A	Apply Just in Time procedures	
MSS402030A	Apply cost factors to work practices	
MSS402031A	Interpret product costs in terms of customer requirements	
MSS402040A	Apply 5S procedures	
MSS402050A	Monitor process capability	
MSS402060A	Use planning software systems in operations	
MSS402061A	Use SCADA systems in operations	
MSACMT270A	Use sustainable energy practices	
MSS402080A	Undertake root cause analysis	

Unit code	Unit title	Prerequisites
MSS402081A	Contribute to the application of a proactive maintenance strategy	
MSS403021A	Facilitate a Just in Time system	
MSS403030A	Improve cost factors in work practices	
MSS403032A	Analyse manual handling processes	
MSS403040A	Facilitate and improve implementation of 5S	
MSS404050A	Undertake process capability improvements	MSS404052A
MSS403051A	Mistake proof an operational process	
MSS404052A	Apply statistics to operational processes	
MSS404060A	Facilitate the use of planning software systems in a work area or team	MSS402060A
MSS404061A	Facilitate the use of SCADA systems in a team or work area	
MSS404081A	Undertake proactive maintenance analyses	
MSS404082A	Assist in implementing a proactive	

Unit code	Unit title	Prerequisites
	maintenance strategy	
MSAENV472B	Implement and monitor environmentally sustainable work practices	

GROUP E

Other Laundry Operations units that are available at Certificates II (maximum 1 unit), III (maximum 3 units) and IV (maximum 1 unit)

Other TCF Training Package units that are available at Certificates II (maximum 1 unit), III (maximum 3 units) and IV (maximum 1 unit)

Units from other endorsed Training Packages and accredited courses that are available at Certificates II (maximum 1 unit), III (maximum 3 units) and IV (maximum 1 unit)