



Australian Government

Department of Education, Employment and Workplace Relations

LMT21410 Certificate II in Laundry Operations

Release: 2

LMT21410 Certificate II in Laundry Operations

Modification History

Release 2 - imported units updated to current versions, outcomes equivalent.

Description

This qualification describes the skills and knowledge required to conduct operational and support functions within a laundry enterprise.

Job roles/employment outcomes

The Certificate II in Laundry Operations reflects vocational outcomes for those performing a limited range of technical and operational tasks within a laundry environment. Some multi-skilled roles can be accommodated in this qualification.

Application

This qualification is typically used to develop skill and knowledge in the operations of laundry enterprises. Work is generally supervised.

Pathways Information

Pathways into the qualification

Direct entry into this qualification requires completion of a total of thirteen (13) units of competency according to the rules described below.

Units that have been achieved through completion of the LMT11107 Certificate I in Textiles Clothing and Footwear may be credited towards the Certificate II when they are also included in the unit lists for this qualification.

Pathways from the qualification

Further training pathways from this qualification include LMT31110 Certificate III in Laundry Operations.

Licensing/Regulatory Information

There are no specific licences that relate to this qualification. However, depending on the jurisdiction, licensing or regulatory requirements may apply to the use of some units in this qualification. Local regulations should be checked for details.

Entry Requirements

Not applicable.

Employability Skills Summary

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none"> • communicate with others to ensure flow of laundry processes • read and understand international and Australian care labels and symbols • complete standard documentation • use communication technologies efficiently • communicate problems with garments and stains • demonstrate effective and appropriate communication skills • follow work instructions • maintain production information • read and apply relevant safety information and procedures • interpret workplace procedures and work instructions
Teamwork	<ul style="list-style-type: none"> • work cooperatively with people of different ages, gender, race and religion • provide support to others in the work area • work on a variety of machines used in laundry operations • work independently or as part of a team • undertake appropriate and effective communication with team members • identify performance required to meet customer needs in own work and team
Problem solving	<ul style="list-style-type: none"> • identify risks associated with chemicals and equipment • identify and report safety hazards • identify and report environmental hazards • determine requirements to meet quality standards • recognise and act upon problems and faults with laundry items, machinery or laundry processes • use personal protective equipment as required
Initiative and enterprise	<ul style="list-style-type: none"> • identify and recommend improvements to own work processes • contribute to meetings • record information on the quality and other indicators

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

	<ul style="list-style-type: none"> of production performance report problems outside area of responsibility monitor and adjust activity in response to operational variations seek opportunities to improve resource efficiency
Planning and organising	<ul style="list-style-type: none"> plan work requirements follow schedules and monitor operations recognise hazards and follow appropriate hazard control measures follow washing sequences for a given process or product identify production and resource requirements identify and monitor resource use in own work coordinate activity to meet delivery or collection timetables identify and use relevant personal protective equipment
Self-management	<ul style="list-style-type: none"> keep the work area clean and tidy at all times conduct regular housekeeping activities follow environmental sustainability procedures interpret data and information relevant to own laundry operations monitor own work to ensure quality standards are achieved conduct work in a manner which minimises waste understand own work activities and ask questions if required apply safety procedures, including the use of protective equipment identify and follow production schedules and work load priorities follow laundry machine operator instructions
Learning	<ul style="list-style-type: none"> ask questions to expand own understanding of work processes or requirements demonstrate listening skills identify own skill requirements and seek skill development if required access operator manuals to assist own learning
Technology	<ul style="list-style-type: none"> use manual handling technologies in the workplace operate laundry machinery work with technology safely and according to

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

	workplace standards • handle and use chemicals correctly and safely
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Packaging Rules

To be awarded the Certificate II in Laundry Operations, competency must be achieved in thirteen (13) units of competency.

- Five (5) core units of competency
- Eight (8) elective units of competency as specified below.

Note: Where prerequisite units apply, these have been noted, and must be considered in the total number of units.

CORE UNITS

Complete all five (5) units from this list

Unit code	Unit title
LMTDC2010A	Identify fabric and garment cleaning requirements
LMTGN2001B	Follow defined OH&S policies and procedures
LMTGN2002B	Apply quality standards
LMTGN2003B	Work in the Textiles, Clothing and Footwear industry
MSAENV272B	Participate in environmentally sustainable work practices

ELECTIVE UNITS

Select eight (8) units as specified below.

- A minimum of three (3) units must be selected from Group A
- A maximum of one (1) unit may be selected from Group C
- A maximum of two (2) units may be selected from Group D
- The remainder must be selected from Groups A and B.
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GROUP A

Unit code	Unit title	Prerequisites
LMTDC2001A	Provide customer service in a dry cleaning or laundry	

Unit code	Unit title	Prerequisites
	enterprise	

Unit code	Unit title	Prerequisites
LMTDC2007A	Receive and sort articles for cleaning	
LMTLA2001A	Conduct safe handling of laundry chemicals	
LMTLA2002A	Operate washing machines	
LMTLA2003A	Control washing machine operation	LMTLA2002A
LMTLA2004A	Perform linen rewash	LMTLA2002A
LMTLA2005A	Operate hydro extractor	
LMTLA2006A	Perform conditioning and drying processes	
LMTLA2007A	Finish products for despatch	
LMTLA2008A	Repair damaged laundry items	
LMTLA2009A	Inspect, fold and pack theatre linen	
LMTLA2010A	Prepare products for storage or despatch	
LMTLA2011A	Apply infection control policies and procedures in laundry operations	

GROUP B

Unit code	Unit title	Prerequisites
LMTCL2001B	Use a sewing machine	

Unit code	Unit title	Prerequisites
LMTCL2002B	Provide hand sewing and finishing support	
LMTCL2003B	Identify fibres and fabrics	
LMTCL2004B	Sew components	LMTCL2001B
LMTCL2006B	Press work	
LMTGN2004B	Work in a team environment	
LMTGN2006B	Perform test or inspection to check product quality	
LMTGN2007B	Select, transfer and remove materials and products	
LMTGN2008B	Coordinate work of team or section	
LMTGN2009B	Operate computing technology in a Textiles, Clothing and Footwear workplace	
LMTGN2010B	Perform tasks to support production	
MEM07033B	Operate and monitor basic boiler	
MEM07034A	Operate and monitor intermediate class boiler	MEM07033B

GROUP C

Unit code	Unit title	Prerequisites
MSS402010A	Manage the impact	

Unit code	Unit title	Prerequisites
	of change on own work	
MSS402001A	Apply competitive systems and practices	
MSS402002A	Sustain process improvements	
MSS402021A	Apply Just in Time procedures	
MSS402030A	Apply cost factors to work practices	
MSS402031A	Interpret product costs in terms of customer requirements	
MSS402040A	Apply 5S procedures	
MSS402050A	Monitor process capability	
MSS402060A	Use planning software systems in operations	
MSS402061A	Use SCADA systems in operations	
MSACMT270A	Use sustainable energy practices	
MSS402080A	Undertake root cause analysis	
MSS402081A	Contribute to the application of a proactive maintenance strategy	

GROUP D

Other Laundry Operations units that are available at Certificates II (maximum 2 units) and III (maximum 1 unit)

Other TCF Training Package units that are available at Certificates II (maximum 2 units) and III (maximum 1 unit)

Units from other endorsed Training Packages and accredited courses that are available at Certificates I (maximum 1 unit), II (maximum 2 units) and III (maximum 1 unit)