



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **LMF31908 Certificate III in Interior Decoration (Retail Services)**

**Revision Number: 1**

## **LMF31908 Certificate III in Interior Decoration (Retail Services)**

### **Modification History**

Not applicable.

## Description

This qualification describes the skills and knowledge required to provide practical assistance and advice to customers on interior decorating in a retail environment.

### Job roles/employment outcomes

The LMF31908 Certificate III in Interior Decoration (Retail Services) reflects vocational outcomes for job roles in retailers/department stores that provide products for interior decoration purposes. It involves a defined range of skilled operations, usually within a range of broader related activities involving known routines, methods and procedures, where some discretion and judgement is required in the selection of equipment, services or contingency measures and within known time constraints.

### Application

This qualification is typically used to develop skills and a breadth, depth and complexity of knowledge in the provision of product information to assist customers purchase products for use in interior decoration and would cover selecting, adapting and transferring this skill and knowledge to new environments and providing technical advice and some leadership in resolution of specific problems. Application would be across a range of roles in a variety of contexts with some complexity in the extent and choice of options available and may involve some responsibility for others. Participation in teams including group or team coordination may be required.

### Pathways into the qualification

This qualification may be accessed by direct entry. Credit can be granted towards this qualification by those who have completed a relevant Furnishing Certificate I or II qualification or achieved equivalent industry experience.

### Pathways from the qualification

Further training pathways from this qualification may include LMF40408 Certificate IV in Interior Decoration and relevant supervisory, management or competitive manufacturing qualifications.

### Licensing considerations

There are no specific licences that relate to this qualification. However, depending on the jurisdiction, licensing or regulatory requirements may apply to the use of some units in this qualification. Local regulations should be checked for details.

## Pathways Information

Not applicable.

## Licensing/Regulatory Information

Not applicable.

## **Entry Requirements**

Not applicable.

## Employability Skills Summary

### EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none"> <li>• establish communication with customer</li> <li>• use interpersonal communication skills</li> <li>• interpret product related information</li> <li>• follow work instructions</li> <li>• provide relevant information</li> <li>• complete workplace documentation</li> </ul>
Teamwork	<ul style="list-style-type: none"> <li>• work cooperatively with others</li> <li>• use skills of others to assist work activity</li> <li>• observe demonstrations of others</li> <li>• share workplace information</li> </ul>
Problem-solving	<ul style="list-style-type: none"> <li>• identify customer needs and problems</li> <li>• identify and address customer information needs</li> <li>• report hazards</li> <li>• determine requirements in own work to meet quality standards</li> <li>• seek skills and knowledge of supervisors to solve problems</li> </ul>
Initiative and enterprise	<ul style="list-style-type: none"> <li>• identify and recommend improvements to own work processes</li> <li>• seek skill development support</li> <li>• monitor and adjust activity in response to outcomes</li> <li>• assist customers with product suggestions to achieve their decorative ideas</li> </ul>
Planning and organising	<ul style="list-style-type: none"> <li>• recognise hazards and follow hazard control measures</li> <li>• follow production sequences for a given process or product</li> <li>• identify customer service requirements</li> <li>• coordinate activity to meet timelines</li> </ul>
Self-management	<ul style="list-style-type: none"> <li>• keep the work area clean and tidy at all times</li> <li>• monitor own work to ensure quality standards are achieved</li> <li>• understand own work activities and ask questions if required</li> <li>• apply safety procedures</li> <li>• follow operating instructions for equipment</li> </ul>
Learning	<ul style="list-style-type: none"> <li>• ask questions to expand own understanding of work processes or requirements</li> <li>• demonstrate listening skills</li> <li>• identify own skill requirements and seek skill development</li> <li>• identify and access industry product and trend information</li> <li>• access operator manuals to assist own learning</li> </ul>

**EMPLOYABILITY SKILLS QUALIFICATION SUMMARY****Technology**

- operate equipment safely and according to operating standards
- use information technologies

**Packaging Rules****Packaging Rules**

To be awarded the LMF31908 Certificate III in Interior Decoration (Retail Services), competency must be achieved in **thirteen (13)** units of competency.

- **four (4)** core units of competency
- **nine (9)** elective units of competency.

Note: Where prerequisite units apply, these have been listed, and must be considered in the total number of units.

**CORE UNITS**

Complete all **four (4)** units from this list.

Unit code	Unit title	Prerequisites
MSAENV272B	Participate in environmentally sustainable work practices	
MSAPMOHS200A	Work safely	
MSAPMSUP102A	Communicate in the workplace	
MSAPMSUP106A	Work in a team	

**ELECTIVE UNITS**

Select **nine (9)** units from Groups A and B as specified below.

**Group A**

Select a minimum of **six (6)** units from Group A

Unit code	Unit title	Prerequisites
BSBDES202A	Evaluate the nature of design in a specific industry context	
BSBDES301A	Explore the use of colour	
BSBDES305A	Source and apply information on the history and theory of design	
CUFDIG304A	Create visual design components	
CUVCRS03B	Produce computer-aided drawings	
LMFBA3009A	Provide advice to customers on blinds and awnings	
LMFGN3002B	Estimate and cost job	
LMFID3002A	Source and specify decoration products	
LMFID3005A	Style a retail display	
LMFSF2006B	Calculate fabric quantities for window coverings	
LMFSF3011B	Advise customers on interior decoration	
LMFSF3014B	Provide technical advice to customers	

Unit code	Unit title	Prerequisites
MSAPMOPS101A	Make measurements	
SIRRRPK010A	Recommend home and home improvement products and services	
SIRXSLS004A	Build relationships with customers	

### Group B

Up to **three (3)** relevant units may be chosen from units not already selected in Group A, or units available in this Training Package or in other endorsed Training Packages and accredited courses. Those units must be aligned at Certificate III or Certificate IV level (maximum 1 Certificate IV unit).

Units selected from other Training Packages and accredited courses via Group B must be relevant to the qualification outcome and not duplicate units available within this qualification.

If Competitive Manufacturing units are chosen (identified as MSACM in the code), these should only be selected on the basis of work requirements.