Assessment Requirements for LGAOPS004 Evaluate works maintenance needs and priorities

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- on one occasion evaluate works maintenance needs and priorities involving:
  - one of the following methods to identify required work:
    - park patrols
    - road patrols
    - surveys
    - pest and weed eradication or control programs
    - aerial surveillance
    - photography
  - responding to a customer complaint
  - reporting on identified maintenance requirements and recommending rectifications
  - deciding on and prioritising appropriate maintenance actions
  - meeting public safety and asset preservation requirements
  - maintaining accurate asset register records.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- organisational policies and procedures applicable to evaluating works maintenance needs and priorities
- council structure and services in relation to maintenance works
- maintenance history of assets
- risk associated with the works and controls required to mitigate
- council asset network
- community needs and expectations in relation to maintenance needs and priorities
- faults and repair procedures
- asset life cycle:
  - life of an asset
  - treatments to extend life
  - value of asset

- replacement value
- asset disposal and renewal
- customer complaints system.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated work environment that reflects workplace conditions in a local government environment.

Assessment must ensure access to:

- organisational policies and procedures applicable to evaluating works maintenance needs and priorities
- council asset register
- asset network
- customer complaints system.

Assessment must ensure use of:

- customers with a complaint related to works maintenance.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume Implementation Guide are available in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=0388d502-0fc3-49d9-a06e-c95893d7