Assessment Requirements for ICTWOR402 Schedule equipment maintenance

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 2.0.

Performance Evidence

Evidence of the ability to:

- plan and organise a preventive maintenance schedule according to vendor specified requirements and client agreements
- negotiate fault clearance arrangements with clients, applying related work health and safety (WHS) requirements and work practices
- plan and schedule fault clearance activity, allocating an appropriately skilled repair officer to rectify faults.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- describe electronic databases, spreadsheets and schedulers
- describe equipment to be maintained
- outline legislation, codes of practice and other formal agreements that impact on the work activity
- describe the process for the procurement of spare parts
- explain service level agreements
- outline specific WHS requirements relating to the activity and site conditions
- describe typical issues and challenges that occur on site
- outline vendor procedures.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the telecommunications – workplace effectiveness field of work and include access to:

- a site where equipment maintenance may be conducted
- enterprise and site-related documentation
- regulatory, enterprise, supplier and equipment documentation that impacts on work activities.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2

PwC's Skills for Australia