

Australian Government

# Assessment Requirements for ICTTEN614 Conduct network system optimisation and administration

Release: 1

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#### **Modification History**

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 7.0.

## **Performance Evidence**

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

• conduct optimisation and administration activities for at least two network systems.

In the course of the above, the candidate must:

- prepare methodologies for system maintenance
- produce cost-benefit analyses and training for database optimisation and administration
- review development of training instructions
- conduct system measurements
- develop support processes for system users
- manage user accounts and security procedures
- investigate potential system administration problems and make recommendations.

## **Knowledge Evidence**

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- required legislation, codes, company work practices, regulations and standards, workplace health and safety (WHS) requirements for scoped work
- methodologies for database system administration and optimisation
- cost-benefit analysis of database optimisation schedules
- return on investment (ROI) calculations
- producing training and related instructions
- functions and features of:
  - back-up systems
  - computer systems
  - error logs

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- database checks
- system loading
- user support networks
- hierarchical user profiling systems
- user account security
- profiling systems
- network monitoring tools
- activity plans
- workplace reports
- methods to calculate ageing time on processes
- processes for investigating user requests and actions.

#### **Assessment Conditions**

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- a network for maintenance and analysis of special investigations
- equipment and systems manuals, specifications and enterprise policy.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

#### Links

Companion Volume Implementation Guide is found on VETNet https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2