



**Australian Government**

**Assessment Requirements for ICTTEN432  
Identify requirements for customer  
telecommunications equipment**

**Release: 1**

# Assessment Requirements for ICTTEN432 Identify requirements for customer telecommunications equipment

## Modification History

Release	Comments
Release 1	This version released with ICT Information and Communications Technology Training Package Version 5.0.

## Performance Evidence

The candidate must demonstrate the ability to perform the tasks outlined in the elements, performance criteria, and foundation skills, and to:

- negotiate with customers about their equipment needs, such as telephony, video, audio, and data
- agree on services required, and availability and access to existing cabling
- identify locations of equipment and placement of cables on support structures
- verify installation based on permitted building conditions
- complete required reports and documentation, including order forms, service checklists, numerical estimates of capacity of cabling and quotation forms
- ensure the integrity of plans.

Note: Evidence must be provided at least once when a specific volume or frequency is not stated.

## Knowledge Evidence

The candidate must demonstrate the knowledge required to perform the tasks outlined in the elements, performance criteria, and foundation skills, which includes knowledge about:

- process of evaluating customer premises
- key features of floor and building plans that apply to customer telecommunications equipment
- costing processes as determined by enterprise procedures
- features and operating requirements for equipment
- legislation, codes and other formal agreements that impact the work activity
- typical manufacturer requirements for safe operation of equipment
- specific work health and safety (WHS) requirements relating to the activity and site conditions.

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## Assessment Conditions

Skills must be assessed in a workplace or simulated environment where conditions are typical of those in a telecommunications work environment or workplace.

Access is required to:

- site/s on which telecommunications installations can be conducted
- tools, equipment and personal protective equipment currently used in industry
- relevant databases, licensing requirements and other site-related documentation.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

## Links

Companion Volume Implementation Guides are available from VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>