# Assessment Requirements for ICTTEN319 Recover customer premises equipment

**Release: 1**

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## Modification History

| Release | Comments |
|---|---|
| Release 1 | This version released with ICT Information and Communications Technology Training Package Version 5.0. |

## Performance Evidence

The candidate must demonstrate, on two separate occasions, the ability to perform the tasks outlined in the elements, performance criteria, and foundation skills, and to:

- discuss equipment recovery options with customer
- develop a recovery plan
- safely disconnect, dismantle and recover customer premises equipment
- package and label recovered equipment
- notify customer of progress and obtain sign-off
- apply work health and safety (WHS) requirements and work practices.

## Knowledge Evidence

The candidate must demonstrate the knowledge required to perform the tasks outlined in the elements, performance criteria, and foundation skills, which includes knowledge about:

- legislation, regulations, codes, standards and other formal agreements that impact the work activity, in particular:
  - specific WHS and environmental requirements
- manufacturer requirements for safe operation of equipment
- customer premises equipment and customer premises cabling
- types of power sources used with telecommunications equipment
- nature of customer equipment recovery and the documentation required to affect recovery with stakeholders
- equipment used for recovery work
- typical issues and challenges that occur on site.

## Assessment Conditions

Skills must be assessed in a workplace or simulated environment where conditions are typical of those in a telecommunications work environment or workplace.

Access is required to:

- site/s where recovery of customer premises equipment can be conducted
- plant, tools and equipment currently used in industry
- relevant regulatory and equipment documentation that impact work activities.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

# Links

Companion Volume Implementation Guides are available from VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2