ICTSS00051 System and Hardware Plus Technician Skill Set

Release 3

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Modification History

Release	Comments
Release 3	This version released with ICT Information and Communications Technology Training Package version 6.0. Release 3 created to reflect the updated units of competency.
Release 2	This version released with ICT Information and Communications Technology Training Package version 2.0 Release 2 created to update typographical error and update unit code.
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Description

This skill set has been designed for individuals who wish to meet competency requirements as a support technician in computer systems hardware.

Pathways Information

This skill set provides credit towards ICT40215 Certificate IV in Information Technology Support.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

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BSBSUS401 Implement and monitor environmentally sustainable work
practices
ICTICT429 Determine and confirm client business requirements
ICTICT445 Connect and configure devices and hardware components
ICTSAS310 Install, configure and secure a small office or home office
network
ICTSAS445 Configure and troubleshoot operating system software
ICTSAS446 Fault find and troubleshoot ICT equipment, hardware and
software problems
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Target Group

This skill set is for persons who are able to work as a computer system and hardware technician.

Suggested words for Statement of Attainment

These units of competency from ICT Information and Communications Technology and BSB Business Services Training Packages meet competency requirements for support skills in working as a computer system and hardware technician.