



Australian Government

ICTSS00048 Hardware Technician Skill Set

Release 4

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Modification History

Release	Comments
Release 4	This version released with ICT Information and Communications Technology Training Package version 6.0. Release 4 created to reflect the updated units of competency.
Release 3	This version released with ICT Information and Communications Technology Training Package version 4.0. Release 3 created to update the new unit code ICTSAS308.
Release 2	This version released with ICT Information and Communications Technology Training Package version 2.0 Release 2 created to update typographical error
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Description

This skill set has been designed for individuals who wish to meet competency requirements for skills as a basic technician for the installation and configuration of hardware for clients.

Pathways Information

This skill set provides credit towards ICT30118 Certificate III in Information, Digital Media and Technology.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

ICTICT302 Install and optimise operating system software

ICTICT303 Connect internal hardware components

ICTSAS305 Provide IT advice to clients

ICTSAS308 Run standard diagnostic tests

ICTSAS309 Maintain and repair ICT equipment and software

ICTSAS310 Install, configure and secure a small office or home office network

Target Group

This skill set is for persons who are able to work as hardware technicians, providing support in a range of ICT work areas and activities.

Suggested words for Statement of Attainment

These units of competency from ICT Information and Communications Technology Training Package meet competency requirements for support skills in hardware, software, operating systems and networks.