



Australian Government

ICTSS00033 Basic Computer Hardware and System Troubleshooting Skill Set

Release: 2

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Modification History

Release	Comments
Release 2	This version released with ICT Information and Communications Technology Training Package version 2.0 Release 2 created to update typographical error
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Description

This skill set has been designed for individuals who wish to meet competency requirements for troubleshooting basic computer hardware and system problems across a variety of industry sectors.

Pathways Information

This skill set provides credit towards ICT20115 Certificate II in Information, Digital Media and Technology.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

BSBWHS201 Contribute to health and safety of self and others
ICTICT201 Use computer operating systems and hardware
ICTSAS201 Maintain inventories for equipment, software and documentation
ICTSAS205 Maintain ICT system integrity
ICTSAS206 Detect and protect from spam and destructive software
ICTSAS207 Protect and secure information assets
ICTSAS208 Maintain ICT equipment and consumables
ICTSAS209 Connect and use a home based local wireless network

Target Group

This skill set is for persons wanting to trouble shoot basic computer hardware and system problems, and work safely across a variety of industries.

Suggested words for Statement of Attainment

These units of competency from ICT Information and Communications Technology and BSB Business Services Training Packages meet competency requirements for basic computer hardware and system troubleshooting.