Assessment Requirements for ICTPMG616 Manage ICT project systems implementation

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- manage systems implementation on at least one occasion, including: communicating and establishing new structures in preparation for change
- coordinating release of new system
- managing system tests and acceptance
- managing training of users
- releasing system to production.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- methods and techniques of configuration management
- organisational policies and standards relating to information and communications technology (ICT) configuration management
- business analysis, processes and methodology relevant to managing ICT implementation projects
- project management and systems development processes, including potential risks associated with implementation activities
- structure and implications of disaster recovery plans and Service Level Agreements (SLAs)
- key features of a training needs analysis and its role in a training program
- purpose of a rollback strategy for an ICT project
- different team roles and responsibilities, including role of release manager.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- industry software packages
- project documentation
- relevant organisational documentation.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2