

Assessment Requirements for ICTPMG606 Manage ICT project quality

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- prepare a quality management plan
- identify and implement appropriate quality management processes within a complex information and communications technology (ICT) project
- evaluate performance using quality assurance processes
- prepare quality reports.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- explain the problem-solving tools and techniques
- · identify and explain project management roles and responsibilities
- outline the quality improvement processes and methodology
- · explain the quality management theory, techniques, tools and methodologies
- identify and describe the purpose of quality standards and benchmarks.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the ICT project management field of work and include access to:

- industry software packages
- facilities suitable for holding quality assurance problem-solving workshops.

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Assessors must satisfy NVR/AQTF assessor requirements.

Links

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