



Australian Government

Assessment Requirements for ICTICT530 Design user experience solutions

Release: 1

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Modification History

| Release | Comments |
|-----------|--|
| Release 1 | This version first released with ICT Information and Communications Technology Training Package Version 6.0. |

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- design and document at least one user experience (UX) solution for a user group of at least 3 people.

In the course of the above, the candidate must:

- undertake research and consultation
- test, adjust and improve solution to desired outcome.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- consultation and communication techniques and methodologies applicable to designing user experience solutions
- UX principles and values, including usefulness, aesthetics, desirability, useability and function
- UX methodologies and techniques, including:
 - design thinking
 - use-mapping and journey exercises
 - market segmentation
 - testing solution on user groups
 - testing function and useability
 - validating user experience of solution.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- wireframe and prototype tools and templates
- design problem or business case
- user group of at least three different people.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>