



Australian Government

Assessment Requirements for ICTICT441 Provide one-to-one instructions

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- determine instructions, prepare resources and convey technical information to individual clients for their specific use on at least one occasion.

In the course of the above, the candidate must:

- empathise with learner and accommodate different cultures
- instruct in a clear, concise and coherent manner
- convey meanings of technical jargon.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- industry standard delivery and evaluation methods
- adult learning principles and styles applicable to one-to-one instructions
- communication and facilitation techniques applicable to one-to-one instructions
- critical behaviour issues and problems that can occur with one-on-one instruction
- industry standard Information and Communications Technology (ICT) terms and terminology
- organisational procedures applicable to providing one-to-one instruction.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- client learning requirements
- documentation outlining organisation's policies, procedures and guidelines that may impact on how instructions are delivered
- required ICT tools, hardware and software.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>