



**Australian Government**

**Assessment Requirements for ICTICT429  
Determine and confirm client business  
requirements**

**Release: 1**

# Assessment Requirements for ICTICT429 Determine and confirm client business requirements

## Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

## Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- obtain information and document a business system problem according to client requirements.

In the course of the above, the candidate must:

- produce a statement of business expectations, needs and critical business requirements
- perform analysis of system and physical requirements and identify new system requirements accordingly
- consult with required personnel and make applicable changes to documentation.

## Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- industry standard data gathering and data capture techniques
- industry standard business systems and common client requirements
- client business processes
- physical requirements of client's business, including:
  - system functionality
  - geography
  - environment
  - client user
  - cost constraints
- procedures for documenting and confirming client business requirements.

## Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- a client expectations and requirements brief
- business objectives of client
- clients' business system
- systems, data gathering tools and required software products
- hardware and its components required for confirming client business requirements.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

## Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>