

# Assessment Requirements for ICTICT416 Contribute to the development of strategic plans

Release: 1

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### **Modification History**

Release	Comments
	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

#### **Performance Evidence**

Evidence of the ability to:

- determine criteria and issues for planning process
- undertake feedback session to identify issues, goals and outcomes that meet stakeholder requirements
- create a written plan documenting objectives and strategies of organisation.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

# **Knowledge Evidence**

To complete the unit requirements safely and effectively, the individual must:

- outline the process of information gathering techniques
- describe quality assurance practices
- outline the components of the business planning process relevant to the development of strategic plans
- discuss current business practices in preparing reports, particularly for contributing to the development of a strategic plan that identifies:
  - final expected results
  - details how these results will be achieved.

#### **Assessment Conditions**

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the general information and communications technology (ICT) industry, and include access to:

a site and personnel where a strategic business plan may be developed

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- detailed information relating to current needs and project requirements of business
- client expectations brief
- business mission, vision statements and objectives.

Assessors must satisfy NVR/AQTF assessor requirements.

## Links

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