



Australian Government

Assessment Requirements for ICTICT309 Create ICT user documentation

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- create a user document for an ICT system or product, including software, hardware, application or network.

In the course of the above, the candidate must:

- access and examine existing technical, design, user specification and supporting documentation
- gather and respond to feedback.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- user documentation features and requirements
- industry standard documentation requirements
- user documentation design and usability
- intent of web-based user documentation
- user documentation templates and style guides
- features of technical user documentation.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- required ICT system, hardware, software program and networks

- user documentation standards
- required software tools.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>