



Australian Government

**Assessment Requirements for ICTICT307
Customise packaged software applications
for clients**

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- interpret and document client requirements to customise software applications
- design software applications
- analyse, implement and review customised software applications
- produce documentation for the client
- obtain feedback from client to ensure requirements have been met.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- outline the general features and capabilities of current industry accepted hardware and software products
- discuss functions and features of software applications suitable for client
- discuss functions and features of the operating system (OS)
- identify information and communications technology (ICT) structure and system infrastructure
- describe organisational policy and procedures relating to customising software
- identify organisational security procedures.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the general ICT industry, and include access to:

- a site where software applications may be customised

- use of customisable software applications currently used in industry
- client requirements documentation
- organisational requirements.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>