Assessment Requirements for ICTICT304 Implement system software changes

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- evaluate, document and implement changes to the system with minimum disruption to the system and client users
- hand over the project to the client with instructions and updated documentation.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- identify and describe business scheduling requirements
- identify change control procedures
- describe client business domain
- discuss current industry accepted hardware and software products
- discuss emerging standards for data and voice communications
- outline the system's current functionality
- discuss the features of the system under modification
- outline the organisational policy and procedures with regard to system changes
- recognise vendor software services with regard to system changes.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the general information and communications technology (ICT) industry, and include access to:

- a computer

- system software currently used in industry
- technical manuals and tools.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -
https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2

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