



**Australian Government**

# **ICTICT222 Research and share ICT solutions for Indigenous users**

**Release: 1**

# ICTICT222 Research and share ICT solutions for Indigenous users

## Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

## Application

This unit describes the skills and knowledge required to research, identify and collaboratively discuss ICT solutions that meet the specific needs of Indigenous users.

It applies to Indigenous and non-Indigenous individuals who work with Indigenous individuals and communities and use a range of knowledge of Indigenous learning styles and cultural systems to provide advice on ICT solutions. ICT solutions refers to hardware and electronic resources including software applications, Wi-Fi, connected networks and online websites.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Note: delivery and assessment against this unit of competency must comply with Indigenous community protocols and guidelines and be supported by Elders and custodians of Country. The unit recognises that there is no single Australian Indigenous culture and emphasises the importance of culturally appropriate behaviour and local community consultation.

## Unit Sector

General ICT

## Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Identify uses of ICT systems and resources for Indigenous users	1.1 Identify Indigenous user requirements 1.2 Confirm industry standard communication technologies, software applications and hardware solutions used with required Indigenous users and community stakeholders
2. Identify and review	2.1 Identify a range of methods of accessing electronic resources

<b>ELEMENT</b>	<b>PERFORMANCE CRITERIA</b>
uses of specific ICT resources required for Indigenous users	<p>for an Indigenous user</p> <p>2.2 Identify alternative electronic resources, software and hardware solutions</p> <p>2.3 Review and confirm a range of electronic resources and solutions</p>
3. Share ICT solutions that meets needs of Indigenous users	<p>3.1 Discuss required ICT solutions with Indigenous user according to task requirements</p> <p>3.2 Communicate and demonstrate function and use of an ICT solution to Indigenous user</p> <p>3.3 Communicate purpose and intent of ICT solutions in Indigenous contexts</p> <p>3.4 Seek and respond to feedback from required personnel</p>

## Foundation Skills

*This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.*

<b>SKILL</b>	<b>DESCRIPTION</b>
Learning	<ul style="list-style-type: none"> <li>Identifies culturally specific information and applies information to benefit Indigenous users</li> </ul>
Oral communication	<ul style="list-style-type: none"> <li>Uses active listening and questioning techniques to clarify and present information using culturally appropriate communication skills and language</li> </ul>
Reading	<ul style="list-style-type: none"> <li>Identifies and interprets hard copy and on-line texts from Indigenous and non-Indigenous sources</li> </ul>
Planning and organising	<ul style="list-style-type: none"> <li>Identifies and assembles resources required in undertaking tasks</li> </ul>
Technology	<ul style="list-style-type: none"> <li>Interprets purposes, specific functions and key features of basic digital systems and tools and operates them in completing routine tasks</li> </ul>

## Unit Mapping Information

Supersedes and is equivalent to ICTICT212 Incorporate Indigenous needs and perspectives into ICT environment.

## **Links**

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>