



**Australian Government**

# **Assessment Requirements for ICTDBS605 Develop knowledge management strategies**

**Release: 1**

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## Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

## Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- develop a complex knowledge management strategy on at least one occasion.

In the course of the above, the candidate must:

- document processes and outcomes.

## Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- industry standard knowledge management in contemporary organisations
- differentiated impacts of organisational culture and traditional business models
- database design concepts
- internal and external information sources
- legal, ethical and security issues relating to knowledge management
- records management principles
- required government legislation that may affect business operation, including:
  - workplace health and safety (WHS) policy
  - environmental issues
  - equal opportunity
  - industrial relations
  - anti-discrimination
- organisational structures and business goals.

## Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- industry standard equipment and materials
- industry standard software packages
- sample organisations suitable for the implementation of knowledge management
- organisational deliverables and requirements.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

## Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>