



Australian Government

Assessment Requirements for ICTDBS602 Develop a knowledge management strategy

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- choose a knowledge management option that meets organisational requirements
- develop a knowledge management strategy able to be implemented.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- explain the importance of knowledge management in contemporary organisations
- differentiate between the culture of the business versus traditional business models
- explain database design concepts
- identify both internal and external sources of information
- outline legal, ethical and security issues relating to knowledge management
- explain records management principles
- identify relevant government legislation that may affect business operation, especially in regard to:
 - workplace health and safety (WHS)
 - environmental issues
 - equal opportunity
 - industrial relations
 - anti-discrimination
- describe the structures of organisations and their business goals.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the database field of work, and include access to:

- equipment and materials
- industry software packages
- sample organisations suitable for the implementation of knowledge management (including business plans).

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>