Assessment Requirements for ICTDBS505 Monitor and improve knowledge management systems

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

• monitor and implement at least three improvements to an existing knowledge management system.

In the course of the above, the candidate must:

• define success metrics
• track, document and define improvements made.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

• practices for information management within an organisation
• information sources available within an organisation
• industry standard knowledge management systems
• database structures and their construction
• procedures for monitoring and reviewing knowledge managements systems.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

• industry software packages
• organisational databases
• information requirements

- information repositories
- industry standard knowledge management systems.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2