



Australian Government

**Assessment Requirements for ICTDBS501
Monitor and improve knowledge
management system**

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- monitor existing knowledge management systems
- implement strategies to improve a new, or existing, knowledge management system.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- outline current practices for information management within an organisation
- identify the information sources available within an organisation
- recognise current knowledge management systems
- explain database structures and their construction
- outline procedures for monitoring and reviewing knowledge managements systems.

Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the database field of work, and include access to:

- industry software packages
- organisational databases
- information requirements
- information repositories
- current knowledge management system(s).

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>