



Australian Government

ICASS00003 Basic Computer Hardware and System Troubleshooting Skill Set

Release 2

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Modification History

Release	Comments
Release 1	This Skill Set first released with <i>ICAll Information and Communications Technology Training Package version 1.0</i>

Description

Not applicable.

Pathways Information

This skill set provides credit towards ICA20111 Certificate II in Information, Digital Media and Technology.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

BSBWHS201A Contribute to health and safety of self and others

ICAICT201A Use computer operating systems and hardware

ICASAS201A Maintain inventories for equipment, software and documentation

ICASAS205A Maintain IT system integrity

ICASAS206A Detect and protect from spam and destructive software

ICASAS207A Protect and secure information assets

ICASAS208A Maintain IT equipment and consumables

ICASAS209A Connect and use a home-based local wireless network

Target Group

This skill set is for persons wanting to trouble shoot basic computer hardware and system problems, and work safely across a variety of industries.

Suggested words for Statement of Attainment

These units of competency from ICA11 Information and Communications Technology and BSB07 Business Services Training Packages meet competency requirements for basic computer hardware and system troubleshooting.