



Australian Government

Department of Education, Employment and Workplace Relations

HLTAMBSC502C Manage the scene of a special event

Release: 1

HLTAMBSC502C Manage the scene of a special event

Modification History

Not Applicable

Unit Descriptor

Descriptor

This unit describes the skills and knowledge required to attend the scene of sporting or special events involving large numbers of people or special risks, and ensuring safety at the scene.

Application of the Unit

Application

Application of this unit should be contextualised to reflect any specific workplace requirements, issues and practices

Licensing/Regulatory Information

Not Applicable

Pre-Requisites

Pre-requisite units:

This unit must be assessed after successful achievement of pre-requisites:

- HLTAMBAS501B Conduct clinical assessment
- HLTAMBCR502B Deliver standard clinical care

Employability Skills Information

Employability Skills

This unit contains Employability Skills

Elements and Performance Criteria Pre-Content

Elements define the essential outcomes of a unit of competency.

The Performance Criteria specify the level of performance required to demonstrate achievement of the Element. Terms in *italics* are elaborated in the Range Statement.

Elements and Performance Criteria

ELEMENT

PERFORMANCE CRITERIA

1. Establish ambulance presence at large or risk prone events
 - 1.1 Assess *scene of event* using all available information and first hand observation
 - 1.2 Accurately identify *existing and potential hazards and the associated level of risk*, utilising current emergency risk management process
 - 1.3 Develop emergency management plan or access existing emergency management plan in consultation with event organisers
 - 1.4 Implement emergency management plan in consultation with event organisers
 - 1.5 Develop Ambulance Service Event Operations Order to underpin ambulance operations and their role within the emergency management plan
 - 1.6 Deploy ambulance resources in accordance with the management plan
 - 1.7 Position ambulance resources to facilitate access and egress
 - 1.8 Establish and maintain lines of communication in accordance with the management plan and organisation policies and procedures

2. Ensure safety at the scene
 - 2.1 Position ambulance vehicle to protect self, partner and client(s)
 - 2.2 Wear personal protective clothing and equipment as required
 - 2.3 Ensure security of the scene for ambulance personnel is secured by Ambulance Command in consultation with the event management security provider
 - 2.4 Use hazard reduction agents to minimise risk and to enable provision of treatment in hazard-free (or hazard-reduced) environment in line with standard local ambulance operation procedure
 - 2.5 Ensure actions are in accordance with standard local ambulance operation procedure

Required Skills and Knowledge

REQUIRED SKILLS AND KNOWLEDGE

This describes the essential skills and knowledge and their level required for this unit.

Essential knowledge:

The candidate must be able to demonstrate essential knowledge required to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the identified work role

This includes knowledge of:

- Allied service procedures
- Appropriate State policies and procedures
- Hazards and potential hazards and their effect
- Relevant organisation policies and procedures
- Relevant national standards such as:
 - Australian Emergency Manual Safe and Healthy Mass Gatherings - Emergency Management Australia - Canberra - 1999
 - Emergency Risk Management and Process - Emergency Management Australia
 - Australia/New Zealand Risk Management Standard
- Use of communications equipment and systems
- Working knowledge of command, control and coordination responsibilities

Essential skills:

It is critical that the candidate demonstrate the ability to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the identified work role

This includes the ability to:

- Produce and implement an effective event plan which provides for:
 - effective communications
 - rapid response
 - rapid and safe access and egress
 - safety of personnel
- Promote, implement and manage work attitudes and practices that reflect awareness of the importance of a range of aspects of sustainability

REQUIRED SKILLS AND KNOWLEDGE

- Use problem solving skills including:
 - using available resources innovatively
 - analysing information
 - making decisions that ensure the effective management of the scene/event
- Use oral communication skills (language competence) required to fulfil job roles as specified by the organisation, including:
 - asking questions
 - active listening
 - liaising with other services
 - asking for clarification of information from persons at the special event/scene
 - negotiating solutions
 - acknowledging and responding to a range of views.
- Use written communication skills (literacy competence) required to fulfil job roles as specified by organisation, including:
 - reading and understanding background-briefing papers
 - preparing reports
- Use interpersonal skills, including:
 - working with others
 - showing empathy with client and relatives
 - relating to persons from differing cultural, social and religious backgrounds.

Evidence Guide

EVIDENCE GUIDE

The evidence guide provides advice on assessment and must be read in conjunction with the Performance Criteria, Required Skills and Knowledge, the Range Statement and the Assessment Guidelines for this Training Package.

Critical aspects for assessment and evidence required to demonstrate this competency unit:

- The individual being assessed must provide evidence of specified essential knowledge as well as skills
- Evidence must include observation of performance in the workplace or in a simulated work situation
- Where, for reasons of safety, assessment takes place away from the workplace, simulations should be used to represent workplace conditions as closely as

EVIDENCE GUIDE

possible

- Assessment must include evidence of competence in dealing with all situations outlined in Essential Skills section of this competency unit
- Evidence must include demonstration over a period of time to ensure consistency of performance

Access and equity considerations:

- All workers in the health industry should be aware of access and equity issues in relation to their own area of work
- All workers should develop their ability to work in a culturally diverse environment
- In recognition of particular health issues facing Aboriginal and Torres Strait Islander communities, workers should be aware of cultural, historical and current issues impacting on health of Aboriginal and Torres Strait Islander people
- Assessors and trainers must take into account relevant access and equity issues, in particular relating to factors impacting on health of Aboriginal and/or Torres Strait Islander clients and communities

Range Statement

RANGE STATEMENT

The Range Statement relates to the unit of competency as a whole. It allows for different work environments and situations that may affect performance. Add any essential operating conditions that may be present with training and assessment depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts.

RANGE STATEMENT

Scene may include, but is not limited to events such as:

- Concerts
- Exhibitions
- Sporting events

Hazards are dangers or risks that may affect or influence ambulance care and may include, but are not limited to:

- Agent release
- Riot or panic
- Fire
- Flood
- Power/electricity
- Lighting
- Surfaces
- Atmospheric conditions
- Climatic conditions
- Vehicles
- Structures
- Bystanders
- Human judgement and influence

Emergency and allied services may include, but are not limited to:

- First Aid support agencies
- State Medical Emergency Response Plan personnel
- Ambulance Command
- Incident Control
- Police
- Fire
- SES
- Voluntary ambulance personnel
- Electricity and water services
- Event staff

Unit Sector(s)

Not Applicable