Australian Government

Department of Education, Employment and Workplace Relations

HLT30212 Certificate III in Non-Emergency Client Transport

Release: 1

ISC INDUSTRY SKILLS COUNCILS
Creating Australia's Future

HLT30212 Certificate III in Non-Emergency Client Transport

Modification History

HLT07 Version 4	HLT07 Version 5	Comments
HLT30207 Certificate III in Non-Emergency Client Transport	HLT30212 Certificate III in Non-Emergency Client Transport	Updated in V5 - Updated core units HLTFA311A Apply first aid and HLTWHS200A Participate in WHS processes

Description

This qualification covers workers who provide non-emergency transport and care of clients. Transport services of this kind are usually pre-arranged/booked and time of response is not given a high priority in comparison to emergency transport. Clients are those requiring transport and/or client care for non-acute or chronic illness or disability. This qualification is suited to Australian Apprenticeships pathways. Occupational titles for this role may include:

- Ambulance transport officer
- Patient transport officer
- Patient transport attendant

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable

Entry Requirements

Not Applicable

Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries

Packaging Rules

PACKAGING RULES

15 units of competency are required for this qualification, including:
 	
• 10 core units
• 5 elective units
 	
A wide range of elective units is available, including:
 	
    • Group A electives which are recommended for culturally aware and respectful practice
    • Other relevant electives listed below
    • Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Health and/or Community Services Training Packages
    • Where appropriate, to address workplace requirements, up to 3 units of competency packaged at the level of this qualification or higher in other relevant Training Packages or accredited courses where the details of those courses are available on the TGA or other public listing

Core units
BSBFLM303C Contribute to effective workplace relationships
BSBMED301B Interpret and apply medical terminology appropriately
HLTAMBFC301D Communicate with clients and colleagues to support health care
HLTAMBT301B Transport non-emergency clients under operational conditions
HLTAP301B Recognise healthy body systems in a health care context
HLTFA311A Apply first aid
HLTFA412A Apply advanced first aid (Note pre-requ: HLTFA311A)
HLTHIR301C Communicate and work effectively in health
HLTIN301C Comply with infection control policies and procedures
HLTWHS200A Participate in WHS processes

The importance of culturally aware and respectful practice
All workers undertaking work in health need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Health Training Package.

Group A electives - **recommended for culturally aware and respectful practice**
Where work involves a specific focus on Aboriginal and/or Torres Strait Islander and/or culturally diverse clients or communities, one or both of the following electives is recommended:
HLTHIR403C Work effectively with culturally diverse clients and co-workers
HLTHIR404D Work effectively with Aboriginal and/or Torres Strait Islander people

Other relevant electives

Other elective units of competency may be selected from a wide range of units of competency in line with the Packaging Rules outlined above. The following sample units of competency are suggested as appropriate for this qualification.

BSBMED301B Interpret and apply medical terminology appropriately

CHCAC318B Work effectively with older people

CHCCS400C Work within a relevant legal and ethical framework

CHCDIS301C Work effectively with people with a disability

HLTAMBPD401C Manage personal stressors in the work environment

HLTHIR402D Contribute to organisational effectiveness in the health industry

Community Services and Health Industry Skills Council