



Australian Government

HLTPOP031 Provide information and support on environmental health issues

Release: 2

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Modification History

Release	Comments
Release 2	Release 2. HLTPOP031 Provide information and support on environmental health issues supersedes and is equivalent to Release 1. HLTPOP031 Provide information and support on environmental health issues. Minor changes. Mapping Info Table Notes added for superseded unit HLTPOP009 Provide information and support on environmental health issues.
Release 1	Release 1. HLTPOP031 Provide information and support on environmental health issues supersedes and is equivalent to HLTPOP009 Provide information and support on environmental health issues.

Application

This unit describes the skills and knowledge required to provide information and support to community and householders on environmental health issues or hazards that may be of concern.

This unit applies to work in a public health context and workers at this level will work under supervision and within defined guidelines.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Address information needs of the community and householders.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Monitor and observe potential environmental health hazards or risks in the community and households as part of own work role.
- 1.2. Identify and discuss any issues of concern with community and householders to determine information needs and level of support required.

- 1.3. Discuss any difficulties or obstacles that may exist which have prevented the community and householders from being able to address issues of concern.
2. Provide information and support.
 - 2.1. Provide information and support about environmental health and environmental health hazards and risks to community and householders.
 - 2.2. Report any problems, difficulties or obstacles that are outside of area of responsibility or expertise in accordance with organisation policy and procedure.

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

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Release 1	<p>Release 1. HLTPOP031 Provide information and support on environmental health issues supersedes and is equivalent to HLTPOP009 Provide information and support on environmental health issues.</p>

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>