



**Australian Government**

**HLTPOP011 Facilitate provision of  
functional, durable health hardware items  
in home and community**

**Release: 1**

# HLTPOP011 Facilitate provision of functional, durable health hardware items in home and community

## Modification History

Release	Comments
Release 1	<p>This version was released in <i>HLT Health Training Package release 3.0</i> and meets the requirements of the 2012 Standards for Training Packages.</p> <p>Title change. Minor changes to the elements and performance criteria. New evidence requirements for assessment, including volume and frequency requirements. Minor changes to knowledge evidence.</p> <p>Supersedes HLTPOP315C</p>

## Application

This unit describes the skills and knowledge required to ensure that repairs and maintenance are undertaken for functional and durable health hardware.

This unit applies to work in a public health context and workers at this level will work under supervision and within defined guidelines.

Plumbing work must only be performed by a person authorised by registration or licence granted by the relevant state or territory regulatory authority under legislation.

*The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.*

## Elements and Performance Criteria

### ELEMENT

*Elements define the essential outcomes.*

1. Gather information on the provision of functional and durable health hardware in the household and community

### PERFORMANCE CRITERIA

*Performance criteria specify the level of performance needed to demonstrate achievement of the element.*

1.1 Obtain information on the methods used to monitor and assess repairs and maintenance of community and household health hardware  
1.2 Obtain information on the health hardware items

## ELEMENT

## PERFORMANCE CRITERIA

*Elements define the essential outcomes.*

*Performance criteria specify the level of performance needed to demonstrate achievement of the element.*

purchased and used to repair, replace and maintain their housing stock

1.3 Consult community members and householders to determine the success of the methods being used in relation to the ongoing provision of functional and durable health hardware

1.4 Identify gaps that exist in relation to the provision of ongoing, functional and durable health hardware in the community

1.5 Report to supervisor feedback from community members and identified gaps

2. Address issues in accordance with job role

2.1 Develop a work plan in conjunction with supervisor to address identified gaps and repairs

2.2 Seek advice and/or support from key people and outside agencies

2.3 Implement follow-up procedures to ensure identified repairs are being adequately addressed

2.4 Report follow-up procedures to supervisor as required in accordance with established procedures

## Foundation Skills

*The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.*

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## Unit Mapping Information

No equivalent unit

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>