



Australian Government

HLTPHA028 Apply knowledge of eye, ear and nose disorders to dispense medication

Release: 1

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Modification History

Not applicable.

Application

This unit of competency describes the performance outcomes, skills and knowledge required to recognise the main medications and their actions in the treatment of eye, ear and nose disorders and dispense medications to patients.

This unit applies to hospital or health services pharmacy assistants and technicians working under the supervision of authorised person.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Pharmacy

Unit Sector

Health

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Identify medication required to treat eye, ear and nose disorders.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Identify the eye, ear and nose disorder being treated.
- 1.2. Identify the factors that lead to the successful medicinal treatment of eye, ear and nose disorders.
- 1.3. Consult authorised personnel to verify the successful medicinal treatment of eye, ear and nose disorders.

2. Prepare appropriate eye, ear and nose medication to dispense to patients.
 - 2.1. Identify the appropriate eye, ear and nose medication to be dispensed to patients in accordance with Work Health and Safety (WHS) policies, guidelines and symbols.
 - 2.2. Confirm the medication to be dispensed to the patient with an authorised person and prepare as directed.
3. Provide appropriate information to patients on the correct use of eye, ear and nose medication.
 - 3.1. Use communication techniques, in accordance with ethical codes of conduct to explain the uses and limitations of the eye, ear and nose medication to patients.
 - 3.2. State the dosage that has been prescribed.
 - 3.3. Explain the steps required to ingest and apply the prescribed medication.
 - 3.4. Explain the route for administering the medication.
 - 3.5. Explain the storage requirements of the medication and how to dispose of used or remaining unused portion of the medication.
 - 3.6. Identify the signs which would warrant referral to an authorised person when required.
 - 3.7. Utilise appropriate techniques to confirm patient understanding of the uses and actions of the medication.
 - 3.8. Identify patients having difficulty using, taking and actuating their prescribed medication and provide further assistance or refer the patient if required.

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>