



Australian Government

**Assessment Requirements for HLTPHA028
Apply knowledge of eye, ear and nose
disorders to dispense medication**

Release: 1

Assessment Requirements for HLTPHA028 Apply knowledge of eye, ear and nose disorders to dispense medication

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- prepare and dispense eye, ear and nose medication on at least 10 occasions and inform at least 10 patients, including:
 - sourcing information
 - screening, assessing and providing basic medication discharge information and instructions to patients regarding the use of eye, ear and nose medications
 - referral of enquiries outside scope of own practice to the pharmacist
 - confirmation of medication dispensing with an authorised person
- perform the activities outlined in the performance criteria of this unit during a period of 240 hours of work related to hospital or health services pharmacy support in a clinical workplace environment. These 240 hours may be applied collectively across all units of competency that include the requirement for workplace hours for the purposes of assessment.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- understand information about eye, ear and nose disorders including:
 - common causes of eye, ear and nose disorders
 - uses and limitations of medication dispensed to patients in the treatment of eye, ear and nose disorders
 - common adverse reactions of medication dispensed to patients in the treatment of eye, ear and nose disorders
 - adverse reactions to medication that require referral to an authorised person.
 - relevant legislation, regulations and ethical codes relating to medication dispensing
- standard pharmaceutical references, including:
 - Australian Medicines Handbook (AMH)
 - Australian Pharmaceutical Formulary Handbook (APF)
 - Monthly Index of Medical Specialities (MIMS) or AusDI Advanced
 - Micromedex
- relevant National and State or Territory regulatory and legislative requirements

- legal responsibilities of providers of health care in relation to confidentiality, patient rights, duty of care and implications of negligence
- limitations of own work role including identification and referring of issues outside scope of practice to an authorised person
- Work Health and Safety (WHS) policies, guidelines and symbols and their relevance to dispensing medication
- common eye disorders:
 - age-related macular degeneration
 - cataracts
 - diabetic retinopathy
 - glaucoma
- common ear disorders:
 - ear wax
 - vertigo
 - drug induced ototoxicity
- common nose disorders:
 - sinusitis
 - nasal sinus polyps
 - smell taste disorders
 - allergy
- aims of treatment
- therapeutic options, including:
 - pharmacological
 - non-pharmacological
- routes of administration used to treat common eye, ear and nose disorders, including:
 - drops
 - tablets
 - capsules or oral liquid
 - cream or ointment
 - oral
 - topical
- legal scheduling of each of the common medications used to treat common eye, ear and nose disorders
- information that should be conveyed to patients, including:
 - generic and brand names of the medication
 - intended purpose and expected action or duration of treatment
- administration advice on how to take the medication:
 - special directions
 - dose timing in relation to food
 - what to do if dose is missed
 - how to store medication

- how to dispose medication.

Assessment Conditions

Skills must be demonstrated in the workplace with the addition of simulations and scenarios where the full range of contexts and situations have not been provided in the workplace.

Assessment must ensure access to:

- use of suitable facilities, equipment and resources, including:
 - relevant legislation, regulations and guidelines
 - medicine information and resources on eye, ear and nose disorders
- authorised person with whom to consult.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>