



Australian Government

**HLTPHA021 Apply knowledge of
medications used to assist patients in using
medications effectively**

Release: 1

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Modification History

Not applicable.

Application

This unit of competency describes the performance outcomes, skills and knowledge required to apply basic information and concepts about how medications work to address basic pharmaceutical queries and dispense medication to patients.

This unit applies to hospital or health services pharmacy assistants and technicians working under the supervision of an authorised person.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Pharmacy

Unit Sector

Health

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1. Identify the basic principles about how medication works on the human body.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Identify basic medication modes of action on the human body.
- 1.2. Determine the uses and limitations of medication to be dispensed to patients.
- 1.3. Identify common adverse reactions of medication dispensed to patients.

- 1.4. Identify the factors that lead to the successful use of medication by patients.
- 1.5. identify common drug to drug adverse interactions.
2. Determine answers to basic pharmaceutical queries.
 - 2.1. Identify the correct information available to assist patients with queries relating to the use of medication.
 - 2.2. Consult authorised personnel to verify that proposed answers to basic pharmaceutical queries is correct.
3. Identify information about basic medication.
 - 3.1. Identify the appropriate medication information to be provided to the patients in accordance with guidelines and local organisational procedures.
 - 3.2. Confirm medication information with an authorised person and prepare as directed.
4. Provide appropriate information to patients on the correct use of medication.
 - 4.1. Use communication techniques, in accordance with ethical codes of conduct to explain the uses and limitations of the medication to patients.
 - 4.2. Explain the route for administering the medication.
 - 4.3. Explain the storage requirements of the medication and how to dispose of used or remaining unused portion of the medication.
 - 4.4. Determine patient's understanding of the uses and actions of medication.

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c1390f-48d9-4ab0-bd50-b015e5485705>