



**Australian Government**

**Assessment Requirements for HLTOUT003  
Assign and coordinate ambulance service  
resources**

**Release: 2**

## Assessment Requirements for HLTOUT003 Assign and coordinate ambulance service resources

### Modification History

Release	Comments
Release 2	<p>Release 2. HLTOUT003 Assign and coordinate ambulance service resources supersedes and is equivalent to Release 1. HLTOUT003 Assign and coordinate ambulance service resources.</p> <p>Minor changes. Mapping Info Table Notes added for superseded unit HLTAMB006 Assign and coordinate ambulance service resources.</p>
Release 1	<p>Release 1. HLTOUT003 Assign and coordinate ambulance service resources supersedes and is not equivalent to HLTAMB006 Assign and coordinate ambulance service resources.</p>

### Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role.

There must be evidence that the candidate has problem solved to analyse information and make decisions that ensure the most efficient and effective use of resources, in order to:

- coordinate and manage ambulance resources according to organisational policies and procedures for the following four situations:
  - urgent
  - non-urgent
  - incidents when the involvement of other emergency services is needed
  - incident involving multiple casualties
- use digital technology for three different situations including:
  - using communication equipment and systems
  - assigning and coordinating resources
  - ensuring communication with staff
- meeting organisational requirements for speed and accuracy when updating and maintaining records.

### Knowledge Evidence

Demonstrated knowledge to complete the tasks outlined in elements and performance criteria of this unit:

- local standard emergency operation procedures and organisational communication protocols
- basic knowledge of the geographical area
- basic knowledge of ambulance service resources available for assignment
- incident debriefing and support techniques as per organisational policies and procedures
- methods of using communications equipment and systems in line with communication protocols including:
  - phones
  - radios
  - a computer system
- available resources and their application:
  - road
  - aviation
  - maritime
  - other emergency services and their role:
    - fire brigade
    - police
    - State Emergency Services (SES)
  - other non-emergency services and their function:
    - voluntary organisations
    - utilities
    - community services departments
- organisational policies and procedures for coordination of multiple ambulance resources responding to a single incident
- business continuity plans that must be implemented in event of system failure or emergency evacuation.

## Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

- Assessment must ensure access to:
- suitable facilities, resources and equipment as per local governing body including:
  - communication protocols, equipment and systems
  - agency dispatch protocols and procedures.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>

