



Australian Government

Assessment Requirements for HLTOHC008

Inform and support patients and groups about oral health

Release: 2

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Modification History

Release	Comments
Release 2	Release 2 HLTOHC008 Inform and support patients and groups about oral health supersedes and is equivalent to Release 1 HLTOHC008 Inform and support patients and groups about oral health. Updated: Mapping details and minor corrections.
Release 1	HLTOHC008 Inform and support patients and groups about oral health supersedes and is equivalent to HLTOHC002 Inform and support patients and groups about oral health.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- communicate effectively to at least one individual patient and a group of at least five patients to provide information that addresses their oral health care needs, including:
 - impact of oral health on general health and wellbeing
 - causes and prevention of dental plaque, dental caries, dental erosion and periodontal disease and dental trauma
 - diet and nutrition
 - denture care on patients with dentures
- for each of the above, evaluate how well target audience has understood the oral health and self-care practice information provided
- for each of the above, reflect on and improve own level and application of skills and knowledge to motivate target audience and achieve key oral health outcomes.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- basic anatomy and physiology underpinning oral health, including what is considered healthy and unhealthy.

- patient behaviour and habits which contribute to oral health issues
- causes and prevention of tooth decay, gum disease and tooth wear including erosion, abrasion and attrition
- what constitutes good oral health:
 - breath without offensive odour
 - inflammation and lesion-free soft tissue in mouth
 - intact and stable teeth without cavities
 - moist lips without chapping
 - no build-up of food, calculus or plaque
 - no oral pain
 - pink, moist, uncoated tongue
 - watery plentiful saliva
 - well-fitting dentures
- accessibility to services, including availability of private and public oral health services and eligibility for services
- effective self-care practices for oral health including cause, control and prevention of dental plaque
- factors that impact on oral health, including:
 - abuse including neglect of oral health needs
 - access to dental and health services
 - alcohol, licit and illicit drugs and substances, over the counter and herbal treatments
 - bacteria in dental plaque
 - correct infant feeding practices.
 - damage from habitual grinding of teeth.
 - diet and nutrition, including fluids and excessive intake of sugar.
 - fluoride
 - general health and wellbeing
 - immunosuppressant conditions, HIV, chemotherapy and radiation
 - injury to mouth, including from a seizure
 - medical history
 - oral piercings
 - patient oral health information
 - presence of plaque and calculus
 - psychological issues, including fear of being seen without dentures or persisting with ill-fitting dentures for satisfaction of others
 - salivary function.
 - smoking
 - social and cultural determinants of health
 - susceptible tooth surfaces
 - transmission of bacteria particularly from family or carer to child
 - teeth misalignment causing trauma to teeth

- trauma to the mouth as a result of an accident
- healthy eating and drinking recommendations as identified in National Health and Medical Research Council's (NHMRC) Australian dietary guidelines
- processes to obtain feedback and evaluate health information sessions for future improvement.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions. Where simulation is used, it must reflect real working conditions by modelling industry operating conditions and contingencies.

Assessment must ensure:

- access to suitable facilities, equipment and resources including:
 - credible sources of information on oral health
 - oral health equipment and aids
 - dentures
- access to current Dental Board of Australia (DBA) infection control and record keeping guidelines
- access to National Health and Medical Research Council's (NHMRC) Australian dietary guidelines
- modelling of industry operating conditions including access to people for simulations and scenarios in oral health care work

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>