



**Australian Government**

# **HLTHPS002 Support health professional in the delivery of care**

**Release: 3**

## HLTHPS002 Support health professional in the delivery of care

### Modification History

Release	Comments
Release 3	This version was released in HLT Health Training Package Release 7.0.  Minor updates to Performance Evidence, Knowledge Evidence and Assessment Conditions. Equivalent outcome.
Release 2	This version was released in <i>HLT Health Training Package Release 3.0</i> .  Update to mapping and metadata. Equivalent outcome.
Release 1	This version was released in <i>HLT Health Training Package Release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages.  Supersedes HLTMAMP402C. Significant changes to the elements and performance criteria. New evidence requirements for assessment, including volume and frequency requirements. Significant change to knowledge evidence. Removed prerequisite.

### Application

This unit describes the skills and knowledge required to complete preparation, general assistance and follow up tasks that support health professionals in the delivery of care to clients.

This unit applies to health care workers who work under the direct or indirect supervision of a health professional in medical practices and other care facilities.

*The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.*

### Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
<i>Elements define the essential outcomes</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element</i>
1. Prepare environment and equipment	1.1 Obtain and clarify instructions from health professional or according to organisation procedures

**ELEMENT****PERFORMANCE CRITERIA**

*Elements define the essential outcomes*

*Performance criteria describe the performance needed to demonstrate achievement of the element*

- 1.2 Follow standard procedures for infection control
  - 1.3 Assess environment for suitability
  - 1.4 Gather, prepare and check readiness of equipment and consumables prior to use
  - 1.5 Confirm readiness and availability of emergency equipment, medications and supplies as appropriate for procedure
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2. Prepare client
    - 2.1 Read client information and confirm client identity in accordance with organisation procedures
    - 2.2 Clearly communicate information to client and confirm their understanding
    - 2.3 Give client the opportunity to ask questions and discuss any concerns
    - 2.4 Obtain agreement from the client in accordance with clinical guidelines, organisation policies and procedures
    - 2.5 Check for contraindications to procedure according to direction and confirm client's status within scope of own job role
    - 2.6 Assist with positioning client for procedure ensuring client comfort and accessibility according to safe manual task procedures and health professional's instructions
    - 2.7 Recognise and respond appropriately to client needs for reassurance
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3. Follow health professional directions
    - 3.1 Respond to requests for assistance according to workplace protocols and within the scope of own job role
    - 3.2 Monitor client's condition as directed and within scope of own job role
    - 3.3 Report abnormal observations or client reactions to health professional immediately, in line with directions from the health professional
    - 3.4 Deal with adverse incidents as per workplace protocols and directions from health professional

**ELEMENT****PERFORMANCE CRITERIA**

*Elements define the essential outcomes*

*Performance criteria describe the performance needed to demonstrate achievement of the element*

3.5 Accurately document procedure in client's medical record under supervision of the health professional in line with protocols and confidentiality requirements

4. Complete follow up tasks

4.1 Assist, advise and instruct client in accordance with practitioner instructions

4.2 Monitor client for signs of adverse reaction for appropriate time period as directed and within scope of own job role

4.3 Advise and instruct client as per organisation protocol and in line with health professional's instructions

4.4 Clean and dispose of equipment and consumables in accordance with manufacturers' requirements and infection control procedures

4.5 Clean work area and dispose of waste in line with practice protocols and infection control procedures

4.6 Store equipment and consumables in accordance with clinical guidelines, organisation policies and procedures

**Foundation Skills**

*The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.*

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## Unit Mapping Information

This version was released in *HLT Health Training Package Release 2.0* and meets the requirements of the 2012 Standards for Training Packages.

Supersedes HLTMAMP402C. Significant changes to the elements and performance criteria. New evidence requirements for assessment, including volume and frequency requirements. Significant change to knowledge evidence. Removed prerequisite.

## Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>