



**Australian Government**

**HLTAHW019 Deliver primary health care  
programs for Aboriginal and/or Torres  
Strait Islander communities**

**Release: 2**

## HLTAHW019 Deliver primary health care programs for Aboriginal and/or Torres Strait Islander communities

### Modification History

Release	Comments
Release 2	<p>Updated:</p> <ul style="list-style-type: none"> <li>• assessor requirements statement</li> <li>• foundation skills lead in statement</li> <li>• licensing statement</li> <li>• modification history to reflect 2012 standards</li> </ul> <p>Equivalent outcome.</p>
Release 1	<p>This version was released in <i>HLT Health Training Package release 1.0</i> and meets the requirements of the 2012 Standards for Training Packages.</p> <p>Significant changes to elements and performance criteria. New evidence requirements for assessment, including volume and environment requirements.</p>

### Application

This unit describes the required skills and knowledge to deliver health care programs to address identified needs in Aboriginal and/or Torres Strait Islander communities.

The unit applies to those Aboriginal and/or Torres Strait Islander Health Workers providing a range of primary health care services to Aboriginal and/or Torres Strait Islander clients and communities.

*The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.*

### Elements and Performance Criteria

#### ELEMENT

#### PERFORMANCE CRITERIA

*Elements define the essential outcomes.*

*Performance criteria specify the level of performance needed to demonstrate achievement of the element.*

1. Undertake health checks to inform health programs

1.1 Use effective and culturally appropriate and safe communication skills to provide information to clients and obtain consent to conduct health checks

## ELEMENT

## PERFORMANCE CRITERIA

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- 1.2 Show respect for community values, beliefs, gender roles and taboos in conducting health checks and screening
  - 1.3 Use appropriate screening protocols to target disease patterns for particular age, sex, ethnicity, regional and other societal groups
  - 1.4 Investigate significant variations detected through screening and other health checks and interpret in line with clinical protocols
  - 1.5 Explain outcomes of health checks to clients and/or significant others
  - 1.6 Provide health checks and associated health information opportunistically on client presentation to a health service
  - 1.7 Accurately and promptly record all health assessment outcomes according to organisational procedures and policies
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2. Provide health care programs to address identified common problems
    - 2.1 Take a team approach to primary health care, including appropriate referral to specialist care providers, and other agencies
    - 2.2 Identify, treat and/or refer common health problems, as part of the program
    - 2.3 Support clients and families in accessing health care services and associated benefits as required
    - 2.4 Provide guidance, support and assistance to individuals and families coping with social and emotional issues according to identified needs and cultural protocols
    - 2.5 Explain health lifestyle practices to clients and check their understanding
    - 2.6 Ensure health care programs support clients to take a self-care approach to health in line with individual needs and organisational and community requirements
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3. Manage the delivery of health
    - 3.1 Provide health care programs to the community in

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programs

ways consistent with community values and beliefs

3.2 Integrate promotion of health screening, surveillance and education activities with provision of therapeutic care

3.3 Organise follow-up care for clients with identified health problems using computer- and/or paper-based registers

3.4 Produce lists of clients with significantly overdue health care checks and employ active recall strategies

3.5 Identify and address social and environmental interventions that may improve health in partnership with the community and other agencies

3.6 Establish and maintain links with support agencies, resource networks and associated health services in the local and regional area

4. Evaluate health programs

4.1 Collect and document data to contribute to the evaluation of health programs

4.2 Interpret data according to program and organisational requirements to identify the strengths and areas for improvement of health programs

4.3 Report on findings to management in line with organisational guidelines

4.4 Maintain client and community confidentiality in line with organisational and community requirements

## Foundation Skills

*The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.*

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## Unit Mapping Information

No equivalent unit.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>