Assessment Requirements for
HLTAHW004 Perform work role in
Aboriginal and/or Torres Strait Islander
primary health care context
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Modification History

<table>
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<th>Release</th>
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| Release 2 | Updated:  
- assessor requirements statement  
- foundation skills lead in statement  
- licensing statement  
- modification history to reflect 2012 standards  
Equivalent outcome. |
| Release 1 | This version was released in *HLT Health Training Package release 1.0* and meets the requirements of the 2012 Standards for Training Packages. |

Performance Evidence

The candidate must show evidence of the ability to complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the job role.

There must be evidence that the candidate has:

- effectively performed at least three different work tasks within their work role. This includes:
  - attending at the workplace at all required times  
  - communicating with and seeking clarification/guidance from relevant personnel as required  
  - organising own time to perform work tasks according to deadlines  
  - using appropriate and/or required clothing and equipment and personal protective equipment  
  - completing all documentation accurately and on time as required by work task  
  - gaining feedback for each work task from relevant staff in the workplace  
  - following all relevant workplace processes, and organisational procedures and policies
- dressing to show respect to staff, clients and community
- communicating respectfully and effectively with staff, clients and community
- respecting the confidentiality of all client information received as part of the role

- identified development within own role in discussions with manager or senior staff on at least one occasion by:
  - defining how own role contributes to Aboriginal and/or Torres Strait Islander primary health care
  - identifying at least one area for skill improvement to perform work tasks and/or at least one area of own interest to pursue within the primary health care context
  - seeking opportunities for further development.

**Knowledge Evidence**

The candidate must be able to demonstrate essential knowledge required to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the work role. This includes knowledge of:

- a basic understanding of the purpose of primary health care and in particular its role within the context of Aboriginal and Torres Strait Islander clients and communities
- services typically provided by a primary health care service, including health promotion, illness prevention, treatment of chronic diseases, care of the sick, advocacy and community development
- staff and teams typically involved in a primary health care service and their specific roles
- scope of own work role
- organisation standards, policies and procedures relevant to performance of own role
- organisation structure, staff and their roles.

**Assessment Conditions**

Skills must be demonstrated working:

- in a health service or centre
- under supervision, as part of a primary health care team
- with Aboriginal and/or Torres Strait Islander clients and communities.

In addition, simulations and scenarios must be used where the full range of contexts and situations cannot be provided in the workplace or may occur only rarely. These are situations relating to emergency or unplanned procedures where assessment in these circumstances would be unsafe or is impractical.
Simulated assessment environments must simulate the real-life working environment where these skills and knowledge would be performed, with all the relevant equipment and resources of that working environment.

Assessors must satisfy the Standards for Registered Training Organisations (RTOs) 2015/AQTF mandatory competency requirements for assessors.

Assessment must be undertaken by a workplace assessor who has expertise in this unit of competency and who is:

- an Aboriginal and/or Torres Strait Islander Health Worker
- accompanied by an Aboriginal and/or Torres Strait Islander person who is a recognised member of the community with experience in primary health care.

**Links**

Companion Volume implementation guides are found in VETNet - https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705