



Australian Government

FWPFIR3002 Apply communication protocols during post-bushfire vegetation clearing and clean-up operations

Release: 1

FWPFIR3002 Apply communication protocols during post-bushfire vegetation clearing and clean-up operations

Modification History

Release	Comments
Release 1	This version released with FWP Forest and Wood Products Training Package Version 8.0.

Application

This unit of competency describes the skills and knowledge required to recognise the command and communication structure and the communications plan that applies to a bushfire impacted area and to communicate effectively with others involved in vegetation clearing and clean-up operations on private and public land, including main roads.

The unit applies to contractors, including harvesting operators and arborists, and agency approved staff and volunteers who are engaged in vegetation clearing and clean-up operations in bushfire impacted areas.

All work must be carried out to comply with workplace procedures, according to state/territory health and safety regulations, legislation, standards and industry codes of practice that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Fire Control (FIR)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Communicate with relevant personnel during	1.1 Recognise roles and authority of personnel in relevant command and communication structure and communications plan

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
post-bushfire vegetation clean-up operations	1.2 Participate in briefing and debriefing activities as requested by appropriate personnel 1.3 Identify and communicate situational needs using appropriate communication skills and communication technologies via the command and communication structure 1.4 Use correct terminology to facilitate effective communication with others involved in vegetation clearing and clean-up operations in bushfire impacted area 1.5 Communicate requirements to team members clearly and in a manner that reflects an appropriate level of authority 1.6 Seek and follow direction, advice and assistance as required and appropriate to the situation according to chain of command 1.7 Recognise and resolve communication difficulties and problems using appropriate communication techniques and technologies
2. Communicate complex information during post-bushfire vegetation clean-up operations	2.1 Convey complex information clearly, concisely and accurately to appropriate personnel 2.2 Confirm recipient understanding of information by requesting recipient to repeat message or confirm that message is received and understood, and adjust mode of communication where required
3. Overcome communication barriers during post-bushfire vegetation clean-up operations	3.1 Identify barriers to effective communication, and implement solutions within own level of authority, or report to appropriate personnel according to communication plan 3.2 Respond to conflict and potential for conflict with team members, bushfire agency personnel, people affected by bushfires, community representatives and others in a manner that prevents escalation

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Interpret organisational charts and other documentation detailing command and communication structures

Skill	Description
Writing	Write basic reports using familiar language and technical terms
Oral communication	Use appropriate vocabulary, including technical language directly relevant to role

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
FWPFIR3002 Apply communication protocols during post-bushfire vegetation clearing and clean-up operations	Not applicable	The unit has been created to address a skill or task required by industry that is not covered by an existing unit	Newly created

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47>