



Australian Government

FWP30621 Certificate III in Timber Building Products Supply

Release: 1

FWP30621 Certificate III in Timber Building Products Supply

Modification History

Release	Comments
Release 1	This version released with FWP Forest and Wood Products Training Package Version 7.0.

Qualification Description

This qualification reflects the role of people who undertake activities related to timber warehousing, transport and distribution and customer sales in the timber wholesales, hardware and timber supply and/or timber manufacturing sectors.

Individuals with this qualification apply a broad range of specialised skills and knowledge in varied contexts that involve processing orders and controlling stocks, transporting products, engaging with and selling to customers, and finding solutions to routine problems as they arise. They also take responsibility for their own organisation and outputs at the workplace.

This qualification has several employment pathways for typical operational environments and job roles in the timber building products supply sector:

- Timber Yard Operator
- Timber Warehouse Storeperson
- Timber Warehouse Coordinator
- Forklift Driver
- Timber Transport & Dispatch Coordinator
- Pick up and Delivery Driver
- Timber Sales Assistant
- Timber Sales Representative
- Customer Service Officer.

This qualification enables specialisations in:

- Warehousing,
- Logistics, or
- Customer Sales.

Some imported units in the elective bank are subject to licensing, legislative/regulatory/certification requirements. These units must be implemented in line with the requirements outlined in the unit's parent Training Package.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 13 units of competency:
 - 3 core units plus
 - 10 elective units.

Elective units must ensure the integrity of the qualification's Australian Qualification Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome.

For the award of the *FWP30621 Certificate III in Timber Building Products Supply*, the electives are to be chosen as follows:

- at least 8 units from the electives listed below in Groups A - G
- up to 2 units from any currently endorsed Training Package or accredited course.

Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging for Specialisations

For the award of the *FWP30621 Certificate III in Timber Building Products Supply (Warehousing)*

- at least 5 units must be selected from Group A

For the award of the *FWP306221 Certificate III in Timber Building Products Supply (Logistics)*

- at least 5 units must be selected from Group B

For the award of the *FWP30621 Certificate III in Timber Building Products Supply (Customer Sales)*

- at least 5 units must be selected from Group C.

Core Units

BSBXTW301	Work in a team
FWPCOR3205	Apply safety, health and environmental requirements in forest and wood products operations
FWPCOT3302	Access and provide timber and wood product information

Elective Units

Group A: Warehouse/yard operations

FWPCOT2202	Rack material
FWPCOT2231	Pack products

FWPCOT2234	Dock material to length
FWPCOT2255	Store materials
FWPCOT2259	Cut materials with a hand-held chainsaw
FWPCOT2261	Process orders and prepare for despatch
FWPCOT2263	Cross cut materials with a fixed saw
TLIA0022	Pick and process orders
TLIA0024	Replenish stock
TLID0020	Shift materials safely using manual handling methods
TLIX0013X	Maintain stock control and receivals

Group B: Dispatch, loading & unloading, transport

TLIA0004	Complete receipt and despatch documentation
TLIA0019	Despatch stock
TLID0015	Load and unload goods/cargo
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLILIC0003	Licence to operate a forklift truck
TLILIC0024	Licence to operate a vehicle loading crane (capacity 10 metre tonnes and above)
TLILIC2014	Licence to drive a light rigid vehicle
TLILIC2015	Licence to drive a medium rigid vehicle

Group C: Customer sales and relationship

BSBOPS202	Engage with customers
BSBOPS304	Deliver and monitor a service to customers
BSBOPS305	Process customer complaints

CPPCMN4008	Read plans, drawings and specifications for residential buildings
FWPCOT3304	Take off material quantities
FWPCOT3305	Interpret and quote from manufactured timber product plans
SIRRTF001	Balance and secure point-of-sale terminal
SIRXCEG003	Build customer relationships and loyalty
SIRXCEG005	Maintain business to business relationships
SIRXSLS001	Sell to the retail customer

Group D: Inventory / stock control

FWPCOT4211	Monitor stock control procedures
SIRRINV001	Receive and handle retail stock
TLIX0013X	Maintain stock control and receivals

Group E: Timber product knowledge

FWPCOT3310	Prepare timber or related products to meet import/export compliance requirements
FWPCOT3323	Assess wood materials visually
FWPCOT4210	Provide specialised timber product solutions

Group F: Digital systems

BSBTEC201	Use business software applications
SIRWSLS001	Process product and service data
TLIX0004X	Administer inventory systems

Group G: Other general

BSBOPS402	Coordinate business operational plans
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Qualification Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
FWP30621 Certificate III in Timber Building Products Supply	FWP30620 Certificate III in Timber Building Products Supply	Updated imported and native unit codes New qualification code	Equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47>