



Australian Government

FWP30620 Certificate III in Timber Building Products Supply

Release 1

FWP30620 Certificate III in Timber Building Products Supply

Modification History

Release	Comments
Release 1	This version released with FWP Forest and Wood Products Training Package Version 6.0.

Qualification Description

This qualification reflects the role of people who undertake activities related to timber warehousing, transport and distribution and customer sales in the timber wholesales, hardware and timber supply and/or timber manufacturing sectors.

Individuals with this qualification apply a broad range of specialised skills and knowledge in varied contexts that involve processing orders and controlling stocks, transporting products, engaging with and selling to customers, and finding solutions to routine problems as they arise. They also take responsibility for their own organisation and outputs at the workplace.

This qualification has several employment pathways for typical operational environments and job roles in the timber building products supply sector:

- Timber Yard / Warehouse Assistant
- Timber Yard Operator
- Warehouse Store Person
- Warehouse Pick & Pack Staff
- Forklift Driver
- Warehouse and Logistics Coordinator
- Transport & Dispatch Coordinator
- Delivery Person
- Counter Sales Officer
- Customer Service Officer
- Sales Representative.

This qualification enables specialisations in:

- Warehousing,
- Logistics, or
- Customer Sales.

Some imported units in the elective bank are subject to licensing, legislative/regulatory/certification requirements. These units must be implemented in line with the requirements outlined in the unit's parent Training Package.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 13 units of competency:
 - 3 core units plus
 - 10 elective units.

Elective units must ensure the integrity of the qualification's Australian Qualification Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome.

For the award of the *FWP30620 Certificate III in Timber Building Products Supply*, the electives are to be chosen as follows:

- at least 8 units from the electives listed below in Groups A - G
- up to 2 units from any currently endorsed Training Package or accredited course.

Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging for Specialisations

For the award of the *FWP30620 Certificate III in Timber Building Products Supply (Warehousing)*

- at least 5 units must be selected from Group A

For the award of the *FWP306220 Certificate III in Timber Building Products Supply (Logistics)*

- at least 5 units must be selected from Group B

For the award of the *FWP30620 Certificate III in Timber Building Products Supply (Customer Sales)*

- at least 5 units must be selected from Group C.

Core Units

BSBXTW301	Work in a team
FWPCOR3201	Implement safety, health and environment policies and procedures
FWPCOT3302	Access and provide timber and wood product information

Elective Units

Group A: Warehouse/yard operations

FWPCOT2202	Rack material
FWPCOT2231	Pack products
FWPCOT2234	Dock material to length
FWPCOT2255	Store materials
FWPCOT2259	Cut materials with a hand-held chainsaw
FWPCOT2261	Process orders and prepare for despatch
FWPCOT2263	Cross cut materials with a fixed saw
TLIA2012	Pick and process orders
TLIA2020	Replenish stock
TLID1001	Shift materials safely using manual handling methods
TLIX0013X	Maintain stock control and receivals

Group B: Dispatch, loading & unloading, transport

TLIA0004	Complete receival and despatch documentation
TLIA2021	Despatch stock
TLID2004	Load and unload goods/cargo
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLILIC0002	Licence to operate a vehicle loading crane (capacity 10 metre tonnes and above)
TLILIC0003	Licence to operate a forklift truck
TLILIC2014	Licence to drive a light rigid vehicle
TLILIC2015	Licence to drive a medium rigid vehicle

Group C: Customer sales and relationship

BSBOPS202	Engage with customers
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BSBOPS304	Deliver and monitor a service to customers
BSBOPS305	Process customer complaints
CPPCMN4008	Read plans, drawings and specifications for residential buildings
FWPCOT3304	Take off material quantities
FWPCOT3305	Interpret and quote from manufactured timber product plans
SIRRRTF001	Balance and secure point-of-sale terminal
SIRXCEG003	Build customer relationships and loyalty
SIRXCEG005	Maintain business to business relationships
SIRXSLS001	Sell to the retail customer

Group D: Inventory / stock control

FWPCOT4211	Monitor stock control procedures
SIRRINV001	Receive and handle retail stock
TLIX0013X	Maintain stock control and receivals

Group E: Timber product knowledge

FWPCOR3204	Visually assess materials
FWPCOT3310	Prepare timber or related products to meet import/export compliance requirements
FWPCOT4210	Provide specialised timber product solutions

Group F: Digital systems

BSBTEC201	Use business software applications
SIRWSLS001	Process product and service data
TLIX0004X	Administer inventory systems

Group G: Other general

BSBOPS402	Coordinate business operational plans
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Qualification Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
FWP30620 Certificate III in Timber Building Products Supply	FWP30616 Certificate III in Timber Merchandising	Titled changed to reflect industry focus Number of units, core and elective units changed	Not Equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47>