



**Australian Government**

# **FSKLRG13 Apply strategies to respond to complex workplace problems**

**Release: 1**

# FSKLRG13 Apply strategies to respond to complex workplace problems

## Modification History

Release	Comments
Release 1	This streamlined version first released with <i>FSK Foundation Skills Training Package version 1.0</i> .

## Application

This unit describes the skills and knowledge required to identify a range of complex workplace problems and apply innovative strategies in response.

This unit applies to individuals who need learning skills at Australian Core Skills Framework (ACSF) level 4 to undertake a vocational training pathway or workplace tasks.

This unit is designed for integration and contextualisation with vocational units to support achievement of vocational competency.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

## Unit Sector

Learning

## Elements and Performance Criteria

Element	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Analyse workplace problems	1.1 Research a range of complex workplace problems 1.2 Analyse factors contributing to complex workplace problems 1.3 Devise innovative strategies to manage a range of complex problems
2. Respond to workplace problems	2.1 Identify a complex workplace problem 2.2 Propose a strategy to respond to the selected problem 2.3 Use selected strategy to respond to the complex problem
3. Review strategies	3.1 Evaluate effectiveness of strategy 3.2 Revise strategy based on feedback if appropriate

## Foundation Skills

*This section describes language, literacy, numeracy and employment skills incorporated in the performance criteria that are required for competent performance.*

Skill	Performance Criteria	Description
Problem Solving		<ul style="list-style-type: none"> <li>Identifies innovative problem-solving strategies</li> </ul>

## Mapping Information

Not applicable

## Links

Companion volumes from the IBSA website - <http://www.ibsa.org.au>