

Australian Government

Department of Education, Employment and Workplace Relations

FPICOT3251A Promote the carbon benefits of wood products

Release: 1



FPICOT3251A Promote the carbon benefits of wood products

Modification History

Not Applicable

Unit Descriptor

Unit descriptor

This unit describes the outcomes required to apply knowledge of carbon capture and storage to promote the carbon benefits of wood products to customers in a timber merchandising environment

General workplace legislative and regulatory requirements apply to this unit; however there are no specific licensing or certification requirements at the time of publication

Application of the Unit

Application of the unit

The unit involves identifying and promoting the carbon benefits of wood products in a timber merchandising environment including:

- forest environment
- hardwood and softwood plantation environment
- saw mill
- wood chip mill
- veneer mill
- board/plywood mill
- timber treatment plants
- downstream processing of timber
- timber and wood products production
- timber and wood products sales and service

The skills and knowledge required for competent workplace performance are to be used within the scope of the person's job and authority

Licensing/Regulatory Information

Refer to Unit Descriptor

Pre-Requisites

Not Applicable

Employability Skills Information

Employability skills

This unit contains employability skills

Elements and Performance Criteria Pre-Content

Elements describe the essential outcomes of a unit of competency.

Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the required skills and knowledge section and the range statement. Assessment of performance is to be consistent with the evidence guide.

Elements and Performance Criteria

ELEMENT

1. Recommend the carbon benefits of wood products

2. Produce and install merchandise for a promotion on the carbon benefits of wood products

PERFORMANCE CRITERIA

- 1.1. Applicable *Occupational Health and Safety* (OHS), *environmental, legislative* and *organisational requirements* relevant to promoting the carbon benefits of wood products are identified and followed
- 1.2. Range of *wood products* is identified using common industry terminology
- 1.3. *Process of carbon capture and storage* in wood products is outlined
- 1.4. Approximate *carbon storage* figures for a range of wood products are compared
- 1.5. Knowledge of carbon capture and storage in wood products is used to provide advice to customers on available product range and their carbon storage figures
- 1.6. Product information is provided to customers to assist them in their purchasing decisions
- 2.1. Targets for a promotional campaign on the carbon benefits of wood products are identified
- 2.2. Merchandising plan is produced for the campaign using sales information that will strategically target customer buying habits
- 2.3. Range of *promotional elements* are designed for use in the campaign
- 2.4. Promotional elements and installation concepts are presented for approval
- 2.5. Materials are constructed to match the designed elements
- 2.6. Promotion is installed and dismantled at the work site
- 2.7. *Customer feedback* checks are developed and implemented to measure the effectiveness of the promotional campaign and gauge customer response

Required Skills and Knowledge

REQUIRED SKILLS AND KNOWLEDGE

REQUIRED SKILLS AND KNOWLEDGE

This describes the essential skills and knowledge and their level required for this unit

Required skills

- Technical skills sufficient to understand how trees capture and store carbon
- Communication skills sufficient to explain carbon capture and storage to customers
- Literacy skills sufficient to help write a promotional campaign and evaluation documentation
- Numeracy skills sufficient to understand input and output figures, and calculate potential carbon storage of wood products
- Problem solving skills sufficient to apply the promotional campaign and identify improvement opportunities

Required knowledge

- Applicable Commonwealth, State or Territory legislation, regulations, standards, codes of practice and established safe practices relevant to the full range of processes for promoting the carbon benefits of wood products
- Environmental protection requirements, including the safe disposal of waste material
- Organisational and site standards, requirements, policies and procedures for promoting the carbon benefits of wood products
- Environmental risks and hazards
- Minimising environmental impact
- Using energy effectively and efficiently
- Using material effectively and efficiently
- How trees capture and store carbon
- Principles of developing a promotional campaign
- Continuous improvement processes and systems
- Established communication channels and protocols
- Problem identification and resolution strategies; common fault finding techniques
- Types of tools and equipment, and procedures for their safe use and maintenance
- Appropriate mathematical procedures for calculating approximate carbon storage of wood products
- Procedures for recording and reporting workplace information

Evidence Guide

EVIDENCE GUIDE

The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge, range statement and the Assessment Guidelines for the Training Package.

Overview of assessment	A person who demonstrates competency in this unit must be able to provide evidence that they can promote the carbon benefits of wood products to customers in a timber merchandising environment
Critical aspects for assessment and evidence required to demonstrate competency in this unit	The evidence required to demonstrate competency in this unit must be relevant to, and satisfy, all of the requirements of the elements of this unit and include demonstration of:
	 following applicable Commonwealth, State or Territory legislative and regulatory requirements and codes of practice relevant to promoting the carbon benefits of wood products following organisational policies and procedures relevant to promoting the carbon benefits of wood products providing advice to customers on available product range and their carbon storage figures recommending wood products to customers preparing a campaign to promote the carbon benefits
Context of and specific resources for assessment	 of wood products Competency is to be assessed in the workplace or realistically simulated workplace Assessment is to occur under standard and authorised work practices, safety requirements and environmental constraints Assessment of required knowledge, other than confirmatory questions, will usually be conducted in an off-site context Assessment is to follow relevant regulatory or Australian Standards requirements The following resources should be made available: workplace location or simulated workplace materials and equipment relevant to undertaking work applicable to this unit specifications and work instructions
Method of assessment	• Assessment must satisfy the endorsed Assessment Guidelines of the FPI11 Training Package

EVIDENCE GUIDE

- Assessment methods must confirm consistency and accuracy of performance (over time and in a range of workplace relevant contexts) together with application of required knowledge
- Assessment may be by direct observation of tasks, with questioning on required knowledge and it must also reinforce the integration of key competencies
- Assessment methods must confirm the ability to access and correctly interpret and apply the required knowledge
- Assessment may be applied under project-related conditions (real or simulated) and require evidence of process
- Assessment must confirm a reasonable inference that competency is able not only to be satisfied under the particular circumstance, but is able to be transferred to other circumstances
- Assessment may be in conjunction with assessment of other units of competency
- The assessment environment should not disadvantage the candidate
- Assessment practices should take into account any relevant language or cultural issues related to Aboriginality, gender or language backgrounds other than English
- Where the participant has a disability, reasonable adjustment may be applied during assessment
- Language and literacy demands of the assessment task should not be higher than those of the work role

Range Statement

RANGE STATEMENT

The range statement relates to the unit of competency as a whole. It allows for different work environments and situations that may affect performance. Bold italicised wording, if used in the performance criteria, is detailed below. Essential operating conditions that may be present with training and assessment (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) may also be included.

OHS requirements:

are to be in line with applicable Commonwealth,

RANGE STATEMENT

State or Territory legislation and regulations, and organisational safety policies and procedures, and may include:

- personal protective equipment and clothing
- safety equipment
- first aid equipment
- fire fighting equipment
- hazard and risk control
- fatigue management
- elimination of hazardous materials and substances
- safe forest practices including required actions relating to forest fire
- manual handling including shifting, lifting and carrying
- legislation
- organisational policies and procedures
- workplace practices

Environmental requirements

may include:

RANGE STATEMENT

Legislative requirements:

are to be in line with applicable Commonwealth, State or Territory legislation, regulations, certification requirements and codes of practice and may include:

- award and enterprise agreements
- industrial relations
- Australian Standards
- confidentiality and privacy
- OHS
- the environment
- equal opportunity
- anti-discrimination
- relevant industry codes of practice
- duty of care
- legal
- organisational and site guidelines
- policies and procedures relating to own role and responsibility
- procedural manuals
- continuous improvement processes and standards
- OHS, emergency and evacuation procedures
- ethical standards
- recording and reporting requirements
- equipment use, maintenance and storage requirements
- environmental management requirements (waste minimisation and disposal, recycling and re-use guidelines)

describe any wood or wood composite material and may include:

- hardwood logs, poles, piles, stringers, other round products
- softwood logs, poles, piles, roundwood products
- sawn timber
- structural timber
- non-structural timber
- treated timber
- plywood and veneer

Organisational requirements

may include:

Wood products:

RANGE STATEMENT

	 particle board and MDF flooring wood panelling mouldings glulaminated beams engineered timber
Process of carbon capture and storage	is the process trees use to capture and fix carbon from the atmosphere into wood
Carbon storage	is the amount of carbon stored in a timber product
Promotional elements may include:	visual displayproduct information
Customer feedback may include:	verbalquestionnaire

Unit Sector(s)

Not Applicable

Competency field

Competency field Common Technical