



**Australian Government**

**Assessment Requirements for FNSPIM531  
Facilitate the setting and achievement of  
goals in personal injury management**

**Release: 1**

# Assessment Requirements for FNSPIM531 Facilitate the setting and achievement of goals in personal injury management

## Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 6.0.

## Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- facilitate the setting and achievement of goals in personal injury management for at least three different clients.

In the course of the above, the candidate must:

- access, source and maintain current information relating to legislative and regulatory requirements and organisational procedures
- apply the underpinning principles of legislative and regulatory requirements, and organisational policies and procedures in working with clients and other stakeholders.

## Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- key principles that underpin legislative and regulatory requirements, and organisational policies and procedures in relation to client goal planning, assessment and review processes
- allocated funding for plan implementation
- approaches used in setting goals and measuring outcomes
- guidelines and principles relating to privacy, confidentiality and consent
- principles of client choice and control and their application to setting and achieving goals
- strategies for tailoring relationship-based approaches when working with clients
- strategies for communicating with clients
- application of a strength-based approach when determining goals and aspirations
- circumstances and procedures relating to review and appeal, including internal and external processes

- role of delegate or representative and client in developing statements of goals and aspirations
- types and levels of safeguards and strategies that can be implemented to reduce or manage a client's potential exposure to harm
- types of supports that could be provided by:
  - support network
  - family
  - community
  - mainstream
  - internal services
  - specialists
- ways in which risks, safeguards and rationale can be discussed with clients.

## Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- clients
- office equipment, technology, software and consumables
- organisational tools, records, policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

## Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>