



Australian Government

**Assessment Requirements for FNSPIM411
Plan and implement rehabilitation and
return to life strategies**

Release: 1

Assessment Requirements for FNSPIM411 Plan and implement rehabilitation and return to life strategies

Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- plan and implement rehabilitation and return to life strategies for at least three clients.

In the course of the above, the candidate must:

- assess risk factors and associated impacts for cases
- communicate rehabilitation and recovery options to client and stakeholders
- seek input from the client to identify and agree on specific roles and responsibilities related to recovery
- promote cooperative participation during consultations between client and required stakeholders in developing rehabilitation programs and return to life plan
- maintain relationships with required stakeholders throughout the client's recovery
- seek feedback from the client and required stakeholders throughout the recovery process and adapt the return to life plan to reflect feedback.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- key features of organisational policies and procedures, and legislative and regulatory requirements related to planning and implementing rehabilitation and return to life strategies for personal injury clients, including:
 - client rehabilitation needs and objectives
 - methods of identifying and escalating high-risk claims
 - development and maintenance of rehabilitation and return to life plans
 - role and responsibilities of key stakeholders and third parties involved in the recovery process
 - client privacy and confidentiality

- review process for medical and rehabilitation providers
- estimation of costs
- injury management models, including:
 - biopsychosocial
 - traditional medical management
- types of return to life strategies and their processes, including:
 - return to work (RTW)
 - return to community
 - return to health
 - recovery
- purpose and role of rehabilitation and return to life plans
- benefits of early intervention for rehabilitation and parameters of personal injury management system
- difference between rehabilitation and return to life needs
- key risk prevention methods and their applications
- barriers to return to life goals and objectives
- principles relating to recovery-orientated approach, including:
 - client's self-determination and self-management relating to health and wellbeing
 - tailored, personalised and strengths-based care specific to client's unique strengths, circumstances, needs and preferences
- contributing factors to a holistic approach to recovery and wellbeing, including:
 - social
 - emotional
 - physical
 - cognitive
 - cultural and spiritual
- methods of identifying client strengths as they relate to recovery
- types of rehabilitation and recovery services available and their durations
- uses of required information and communications technology systems, including plan management systems.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- clients
- office equipment, technology and software
- organisational records, policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>