



Australian Government

DEFGEN012 Provide technical advice

Release: 2

DEFGEN012 Provide technical advice

Modification History

Release 2.0. This is the second release of this unit of competency in the DEF Defence Training Package Release 4.0. Modifications have been made to Foundation Skills and Assessment Conditions.

Release 1.0. This unit was released in DEF Defence Training Package release 1.0 and meets the Standards for Training Packages.

This unit supersedes and is equivalent to DEFCM008 Provide technical advice.

- Unit code updated
- Content and formatting updated to comply with new standards
- All PC transitioned from passive to active voice
- PC 1.1 and 1.3 wording revised
- PC 3.1 and 3.3 merged.

Application

This unit involves the skills and knowledge required to provide technical advice.

It includes identifying the issues surrounding the provision of advice and the formulation of options on subject areas for which the individual has relevant experience and knowledge.

This unit applies to Defence personnel having to provide expert advice but may be relevant to others working in this field. Those undertaking this unit would work independently and as part of a team, under direct and/or indirect supervision, while performing complex tasks in a range of contexts. They would use discretion and judgement and take responsibility for the quality of their outputs.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

General

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Identify and analyse technical issue/s

2 Formulate options

3 Provide advice

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Receive, observe, clarify and analyse circumstances that require the provision of advice

1.2 Identify and confirm issues, if necessary, through consultation with relevant personnel

1.3 Interpret and define the issue/s

1.4 Conduct research related to the issue/s and seek advice of relevant personnel to clarify findings that are unclear

2.1 Identify and evaluate options related to the provision of advice

2.2 Prioritise options and choose the preferred options

3.1 Formulate and provide advice and discuss with stakeholders taking resource constraints and operational requirements into consideration

3.2 Negotiate and document stakeholder requirements and incorporate within the proposed advice

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit supersedes and is equivalent to DEFCM008B Provide technical advice.

Links

Companion Volume Implementation Guides are found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6bdbab1e-11ed-4bc9-9cba-9e1a55d4e4a9>