



Australian Government

Assessment Requirements for CUAFOH201 Undertake routine front of house duties

Release: 2

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Modification History

| Release | Comments |
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| Release 2 | This version released with CUA Creative Arts and Culture Training Package version 2.0. Updated knowledge evidence and assessment conditions sections. Updated modification history section to reflect changed name of training package. |
| Release 1 | This version first released with CUA Creative Arts and Culture Training Package version 1.0. |

Performance Evidence

Evidence of the ability to:

- organise and complete work activities in relation to routine front of house duties on at least two occasions
- seek and act on feedback from supervisor about own job performance
- work collaboratively.

Note: If a specific volume or frequency is not stated, then evidence must be provided for each of the above points at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- briefly explain the organisational procedures that apply to own front of house duties
- outline the safety and security procedures relevant to front of house operations.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in creative arts industry environments. The assessment environment must include access to venues and performances or events that require a range of front of house services.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational educational and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=1db201d9-4006-4430-839f-382ef6b803d5>